

The Good Guys Bonus The Good Guys \$100 E-Gift Card when you purchase a Samsung Music Frame (HW-LS60D/XY) or a Samsung 11.1.4ch Dolby Atmos Soundbar (HW-Q990D/XY) (“Promotion”)

TERMS AND CONDITIONS

1. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.
2. Participation in this Promotion is deemed acceptance of these Terms and Conditions.
3. To be eligible for the The Good Guys E-Gift Card (“Bonus”) for the amount listed in the table below customers must:

I. select an eligible product as listed in the table below (“Eligible Product”) from any participating The Good Guys store (see list below), over the phone or online at thegoodguys.com.au and;

II. pay in full for the Eligible Product at point of purchase between 12:00am AEDT 25/03/2024 and 11:59pm AEST 08/04/2024 (“Promotion Period”).

Eligible Product	Bonus The Good Guys E-Gift Card Amount
Samsung The Music Frame 2.0ch Dolby Atmos Wireless Speaker (HW-LS60D/XY)	\$100 The Good Guys E-Gift Card
Samsung 11.1.4ch Dolby Atmos Soundbar (HW-Q990D/XY)	\$100 The Good Guys E-Gift Card

4. Eligible Products are available at the following stores (subject to stock availability):

Store	Store Name	State
003	ESSENDON	VIC
004	THOMASTOWN	VIC
005	FRANKSTON	VIC
006	MARIBYRNONG	VIC
009	HOPPERS CROSSING	VIC
011	NORTHLAND	VIC
013	BRIGHTON	VIC
016	CRANBOURNE	VIC
017	GEELONG	VIC
021	NUNAWADING	VIC
027	AUBURN	NSW
035	CARINGBAH	NSW
036	MARION	SA
038	PENRITH	NSW
039	CAMPBELLTOWN	NSW
040	GEPPS CROSS	SA
045	KAWANA WATERS	QLD
049	FYSHWICK	ACT
052	CANNINGTON	WA
058	CASTLE HILL	NSW
060	OXLEY	QLD
061	OSBORNE PARK	WA
071	COCKBURN	WA
078	CARSELDINE	QLD

088	HELENSVALE	QLD
091	BAYSWATER	VIC
096	MILE END	SA
102	ARTARMON	NSW
110	HECTORVILLE	SA
111	MELTON	VIC

- 5. Excludes purchases made on The Good Guys eBay store and any commercial orders.
- 6. To receive the Bonus, eligible customers must lodge a claim by completing the form at <https://www.thegoodguys.com.au/offers> (“Claim”).
- 7. All Claims must be lodged by 08/10/2024 (“Claim Date”).
- 8. Valid Claims will receive the Bonus for which they have qualified by email no later than 7 days upon successful redemption.
- 9. Multiple Claims are not permitted, only one Claim per customer, and email address will be allowed.
- 10. Purchases made using interest free finance are eligible for this Promotion.
- 11. The customer must provide a functioning email address. If the customer needs to change the email address for fulfilment of the Bonus they must contact The Good Guys help centre by using the chat function at <https://www.thegoodguys.com.au/help-centre>, however where satisfactory proof of entitlement to the Bonus is not provided or the Bonus has been redeemed, replacement by The Good Guys is entirely at The Good Guys’ discretion.
- 12. Offer not valid in conjunction with any other The Good Guys offer.
- 13. Promotion only open to Australian residents who make a purchase for personal use only. JB Hi-Fi Group employees are not eligible.
- 14. Customers must retain their original The Good Guys purchase tax invoice(s) for a Claim as proof of purchase of the Eligible Product. Failure to produce the proof of purchase for a Claim when requested may result in invalidation of Claim and forfeiture of any right to the Bonus.
- 15. The Bonus is subject to the Good Guys Gift Card Terms of Use at <https://www.thegoodguys.com.au/gift-cards#termsSection>.
- 16. Nothing contained in these Terms and Conditions shall be read or applied so as to exclude, restrict or modify or have the effect of excluding, restricting or modifying any condition, warranty, guarantee, right or remedy or other obligation implied by any law (including, without limitation, the Australian Consumer Law) which cannot by law be excluded, restricted or modified.
- 17. The Promoter reserves the right to amend, cancel or suspend this Promotion if an event beyond the reasonable control of the Promoter affects this Promotion. Except to the extent caused by the Promoter’s negligence, or the Promoter’s breach of these Terms and Conditions, or as otherwise required by law, the Promoter will not be liable to any customer for loss resulting from such action.
- 18. The Promoter’s privacy policy (available on The Good Guys’ website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter.

