T&Cs-Bonus E-gift Card on Pre-order

The Good Guys Bonus E-Gift Card when you pre-order an eligible LG NEW OLED or QNED TV and receive a Gift Card up to \$300. Via online redemption. ("Promotion")

TERMS AND CONDITIONS

- 1. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.
- 2. Participation in this Promotion is deemed acceptance of these Terms and Conditions.
- 3. To be eligible for the bonus E-Gift Card for the amount as listed in the table below ("Bonus") customers must:
 - I. pre-order the eligible product as listed in the table below ("Eligible Product") from any The Good Guys store, over the phone or online and
 - II. pay in full for the Eligible Product at point of purchase between 1200am AEDT 14/03/2024 and 11:59 AEDT 03/04/2024;

Eligible Product	Bonus The Good Guys E-Gift Card Amount
LG OLED83G4PSA	
LG OLED83C4PSA	
LG 86QNED91TSA	\$300
LG 86QNED86TSA	
LG 86QNED81TSA	
LG OLED77G4PSA	
LG OLED77C4PSA	
LG 75QNED91TSA	\$200
LG 75QNED86TSA	
LG 75QNED81TSA	
LG OLED65G4PSA	
LG OLED65C4PSA	
LG 65QNED91TSA	\$100
LG 65QNED86TSA	
LG 65QNED81TSA	

- 4. Excludes purchases made on The Good Guys eBay store and any commercial orders.
- 5. To receive the Bonus, eligible customers must lodge a claim by visiting https://www.thegoodguys.com.au/claim-offers and completing the claim form.
- 6. All Claims must be lodged by 11:59PM AEDT Wednesday 08 May 2024.
- 7. The Bonus is subject to The Good Guys Gift Card Terms and Conditions available here.

- 8. Valid Claims will receive the Bonus for which they have qualified by email no later than 7 days upon successful redemption.
- 9. Purchases made using interest free finance are eligible for this bonus offer.
- 10. The customer must provide a functioning email address. If the customer needs to change the email address for fulfilment of the Bonus they must contact The Good Guys help centre by using the chat function at https://www.thegoodguys.com.au/help-centre, however where satisfactory proof of entitlement to the Bonus is not provided or the Bonus has been redeemed, replacement by The Good Guys is entirely at The Good Guys' discretion.
- 11. Offer not valid in conjunction with any other The Good Guys offer.
- 12. Promotion only open to Australian permanent residents who make a purchase for personal use only. JB Hi-Fi Group employees are not eligible.
- 13. Only one Claim per customer and email address will be allowed.
- 14. Customers must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Eligible Product. Failure to produce the proof of purchase for all Claims when requested may result in invalidation of Claim and forfeiture of any right to the Bonus.
- 15. Nothing contained in these Terms and Conditions shall be read or applied so as to exclude, restrict or modify or have the effect of excluding, restricting or modifying any condition, warranty, guarantee, right or remedy or other obligation implied by any law (including, without limitation, the Australian Consumer Law) which cannot by law be excluded, restricted or modified.
- 16. The Promoter reserves the right to amend, cancel or suspend this Promotion if an event beyond the reasonable control of the Promoter affects this Promotion. Except to the extent caused by the Promoter's negligence, or the Promoter's breach of these Terms and Conditions, or as otherwise required by law, the Promoter will not be liable to any customer for loss resulting from such action.
- 17. The Promoter's privacy policy (available on The Good Guys' website at:

 https://www.thegoodguys.com.au/privacy-policy) contains information about how The Promotor will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter.

v.3 November 2023