

# The Good Guys Double Storage Upgrade & Bonus eGift Card when you pre-order the Samsung Galaxy S24 Series (“Promotion”)

## TERMS AND CONDITIONS

1. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.
2. Participation in this Promotion is deemed acceptance of these Terms and Conditions.
3. To be eligible for the bonus listed in the table below (“Bonus”) customers must:

I. select an eligible product as listed in the table below (“Eligible Product”) from any The Good Guys store, over the phone or online at [thegoodguys.com.au](https://thegoodguys.com.au);

II. pay in full for the Eligible Product at point of purchase between 18/01/2024 and 06/02/2024 (“Promotion Period”) and

III. take receipt of the goods by 04/03/2024.

Eligible Product	Bonus
Samsung Galaxy 256GB Black (model 11901315527) Samsung Galaxy 256GB Grey (model 11901315514) Samsung Galaxy 256GB Violet (model 11901315524) Samsung Galaxy 256GB Yellow (model 11901315515) Samsung Galaxy + 256GB Black (model 11901315508) Samsung Galaxy + 256GB Grey (model 11901315510) Samsung Galaxy + 256GB Violet (model 11901315522) Samsung Galaxy + 256GB Yellow (model 11901315518)	Storage upgrade to 512GB when you receive your product  PLUS  Bonus \$200 eGift Card via redemption
Samsung Galaxy Ultra 256GB Black (model 11901315501) Samsung Galaxy Ultra 256GB Grey (model 11901315505) Samsung Galaxy Ultra 256GB Violet (model 11901315502) Samsung Galaxy Ultra 256GB Yellow (model 11901315504)	Storage upgrade to 512GB when you receive your product  PLUS  Bonus \$300 eGift Card via redemption
Samsung Galaxy Ultra 512GB Black (model 11901315499) Samsung Galaxy Ultra 512GB Grey (model 11901315500) Samsung Galaxy Ultra 512GB Violet (model 11901315503) Samsung Galaxy Ultra 512GB Yellow (model 11901315507)	Storage upgrade to 1TB when you receive your product  PLUS  Bonus \$300 eGift Card via redemption

4. Excludes purchases made on The Good Guys eBay store and any commercial orders.
5. Storage Upgrade applied automatically. No redemption required.
6. To receive the Bonus eGift Card, eligible customers must have taken receipt of the goods before lodging a claim by completing the form at <https://www.thegoodguys.com.au/claim-offers> (“Claim”).
7. All Claims must be lodged by 04/03/2024 (“Claim Date”).

8. The Bonus is subject to The Good Guys Gift Card Terms and Conditions available [here](#).
9. Valid Claims will receive the Bonus eGift Card for which they have qualified by email no later than 7 days upon successful redemption.
10. One Bonus eGift Card per eligible product purchased.
11. Purchases of Eligible Products made using interest free finance are eligible for this Promotion.
12. The customer must provide a functioning email and postal address in the Claim. If the customer enters an incorrect email address when submitting the Claim, the customer must contact The Good Guys at [www.thegoodguys.com.au/help-centre/contact-us](http://www.thegoodguys.com.au/help-centre/contact-us) before the Bonus is dispatched.
13. Promotion only open to Australian residents who make a purchase for personal use only. JB Hi-Fi Group employees are not eligible.
14. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claim as proof of purchase of the Eligible Product. Failure to produce the proof of purchase for a Claims when requested may result in invalidation of Claim and forfeiture of any right to a Bonus.
15. Nothing contained in these Terms and Conditions shall be read or applied so as to exclude, restrict or modify or have the effect of excluding, restricting or modifying any condition, warranty, guarantee, right or remedy or other obligation implied by any law (including, without limitation, the Australian Consumer Law) which cannot by law be excluded, restricted or modified.
16. The Promoter reserves the right to amend, cancel or suspend this Promotion if an event beyond the reasonable control of the Promoter affects this Promotion. Except to the extent caused by the Promoter's negligence, or the Promoter's breach of these Terms and Conditions, or as otherwise required by law, the Promoter will not be liable to any customer for loss resulting from such action.
17. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter.

V3 November 2023