

The Good Guys Bigger TV Bonus Promotion ("Promotion")

**TERMS AND CONDITIONS**

1. To be eligible to receive The Good Guys bonus delivery up to 30km delivery ("Bonus 1") and your choice of bonus ("Additional Bonus") customers must:
  - I. Purchase a TV listed in the Table below ('Model') in store, over the phone or online at thegoodguys.com.au and
  - II. Pay the full ticket price for the product at point of purchase from 6pm Wednesday 18 May 2022 to 11:59PM AEST Wednesday 8 June 2022 ("Promotion Period")

Eligible models:
85P725,75C727,98C735,85C825,65U80G,75U80G,75U90G, 100L9GSET,85U8G, OLED77G1PTA, OLED83C1PTA, OLED77C1PTB,75NANO75TPA,86NANO75SQA, XR65A90J, XR75X95J, XR77A80J, XR83A90J, XR85X95J, QA65QN85BAWXXY, QA75QN85BAWXXY, QA85QN85BAWXXY, QA65QN90BAWXXY, QA75QN90BAWXXY, QA85QN90BAWXXY, QA98QN90AAWXXY, QA65QN800BWXXY, QA75QN800BWXXY, QA85QN800BWXXY, QA65QN900BWXXY, QA75QN900BWXXY, QA85QN900BWXXY, QA85LS03BAWXXY, QA75LS03BAWXXY, SP-LSP9TFAXXY, SP-LSP7TFAXXY

2. To claim the Bonus delivery ("Bonus 1") will be arranged at Point of Sale in store and over the phone. For online purchases, discount will automatically be deducted at cart. Customers will need to provide their first name, surname, current residential address, valid email address and telephone number to The Good Guys, and agree to a delivery date. The Promoter will not accept liability for claims arising from missing or invalid information.
3. Upon delivery of the TV, eligible customers ("Claimant") can claim their choice of the Additional Bonus as indicated in the table below at <https://www.thegoodguys.com.au/offers>. The customer must provide proof of purchase by inputting into the system a valid docket number and completing the claims form. Once approved, the claimant will receive an email from [info@thegoodguyspromo.com.au](mailto:info@thegoodguyspromo.com.au) which will contain a link to a secure portal which will allow the customer to select their Additional Bonus. Please note, Additional Bonus is dependent on the TV model purchased and is illustrated in the table below.

Eligible Model	Bonus 1	Choice of Additional Bonus Options
75NANO75TPA	Bonus up to 30km delivery	\$150 Streaming digital Visa card <b>Or</b> \$150 The Good Guys Gift Card <b>or</b>

		Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)
75C727,85P725	Bonus up to 30km delivery	<p>\$200 Streaming digital Visa card</p> <p><b>or</b></p> <p>\$200 The Good Guys Gift Card</p> <p><b>or</b></p> <p>Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)</p>
86NANO75SQA	Bonus up to 30km delivery	<p>\$250 Streaming digital Visa card</p> <p><b>or</b></p> <p>\$250 The Good Guys Gift Card</p> <p><b>or</b></p> <p>Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)</p>
65U80G, 85U8G	Bonus up to 30km delivery	<p>\$300 Streaming digital Visa card</p> <p><b>or</b></p> <p>\$300 The Good Guys Gift Card</p> <p><b>or</b></p> <p>Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)</p>
OLED77G1PTA, OLED83C1PTA, OLED77C1PTB, QA65QN85BAWXXY, QA75QN85BAWXXY, QA65QN90BAWXXY, QA75LS03BAWXXY	Bonus up to 30km delivery	<p>\$350 Streaming digital Visa card</p> <p><b>or</b></p> <p>\$350 The Good Guys Gift Card</p> <p><b>or</b></p> <p>Bonus Wall Mount Installation with Concealed Wiring (does not include</p>

		wall mount bracket or connection cables)
75U80G, XR75X95J	Bonus up to 30km delivery	\$400 Streaming digital Visa card <b>or</b> \$400 The Good Guys Gift Card <b>or</b> Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)
75U90G, 100L9GSET, XR65A90J, XR77A80J, XR83A90J, XR85X95J, QA85QN85BAWXXY, QA75QN90BAWXXY, QA85QN90BAWXXY, QA98QN90AAWXXY, QA65QN800BWXXY, QA75QN800BWXXY, QA85QN800BWXXY, QA65QN900BWXXY, QA75QN900BWXXY, QA85QN900BWXXY, QA85LS03BAWXXY, SP-LSP9TFAXXY, SP-LSP7TFAXXY	Bonus up to 30km delivery	\$500 Streaming digital Visa card <b>or</b> \$500 The Good Guys Gift Card <b>or</b> Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)
85C825	Bonus up to 30km delivery	\$600 Streaming digital Visa card <b>or</b> \$600 The Good Guys Gift Card <b>or</b> Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)
98C735	Bonus up to 30km delivery	\$800 Streaming digital Visa card <b>or</b> \$800 The Good Guys Gift Card <b>or</b>

		Bonus Wall Mount Installation with Concealed Wiring (does not include wall mount bracket or connection cables)
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4. All Claims must be received by **11:59pm AEST on 3 August 2022.**
5. Excludes purchases made on The Good Guys eBay store and any commercial orders.
6. Offer not valid in conjunction with any other The Good Guys offer.
7. There will be a limit of one (1) Claim per customer/address and up to 2 items per docket.
8. For the purposes of these Conditions, the following definition applies: "Bonus Up to 30km Delivery" means free of charge delivery up to 30kms for purchases of the eligible Product. Any delivery charges after 30km has been reached will be at the customer's own expense.
9. Delivery time and location is agreed with The Good Guys, Promoter accepts no liability for any delays or changes to the delivery time.
10. For the purposes of these Conditions, "Wall mount installation with concealed wiring" is defined as and includes the installer attending the customers agreed address within 30KM of the store of purchase, installer will advise and agree on a preferred wall installation point of new TV, Unpack & inspect the new TV ensuring all parts and accessories are accounted for. If there is a wall cavity available our installers will conceal connection cables within the cavity wall from an agreed point to the connection point of where the TV will be wall mounted. Our installers will install the mounting bracket (as supplied by the customer) to the agreed position, Safely mount the new TV on to the newly mounted bracket, Connect the newly mounted TV to an existing power & antenna point within 1 metre of the TV's installation point, Tune TV to available local free to air TV stations, Connect up to 2 Basic components (with customer supplied or in store purchased cables) and give basic demonstration. Wall mount bracket and cables are NOT included however installation upgrades are available at additional cost.
11. Customer is responsible for ensuring that there is sufficient access available for delivery and installation. Customer acknowledges that in the event product must be disassembled or access is restricted that additional charges may be charged by The Good Guys. Promoter is not liable for any redelivery or installation fees if the items cannot be delivered or installed for any reason, such as access problems, if no person is at the delivery and installation address on the day of delivery and installation, or the delivery and installation is cancelled by the customer.

12. For the purposes of these Conditions, "Streaming Digital Visa" is a Digital Visa Card which can be used to purchase goods wherever Visa is accepted however, cannot be used to withdraw cash. To use the Digital Visa on a subscription service, the Claimant can either substitute their existing credit card details within their subscription services account to their claimed digital visa or to purchase new subscription services the Claimant can use the Digital Visa in lieu of their credit card details. Eligible Claimants will receive the Digital Visa within 7 business days. The Digital Visa will expire within 1 year from the date it is received.
13. If the Digital Visa is deleted or lost, it will not be replaced, refunded or redeemed. The claimant must then follow the prompts to Digital Visa Gift Card by the specified dates. The Digital Visa Gift Card is subject to the terms and conditions at <https://truerewards.com.au/terms-and-conditions>. Any unused balance will not be refunded or credited. If the Digital Visa is stolen, phone 1800 850 821 to cancel your card and have it reissued (charges apply). To check your balance, refer to your True Rewards mobile application.
14. For the purposes of these Conditions, "The Good Guys eGift Card" is a Digital Gift Card redeemable for merchandise or services at participating The Good Guys stores only. It is not redeemable for cash and cannot be used for payment of credit or retailer accounts. The Digital Gift Card must be treated like cash. If the Digital Gift Card is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. Cash will not be given for any unused balance on the Digital Gift Card. If purchase exceeds the available Digital Gift Card balance, the claimant must pay the variance with another payment method. The Good Guys eGift cards are subject to term and condition which can be found at <https://www.thegoodguys.com.au/gift-cards>. The Promoter reserve the right to change any terms contained in these Terms and Conditions at any time. Changes to Terms of Use will be available in store and at <https://www.thegoodguys.com.au/gift-cards>.
15. Digital Visa Cards & Digital Gift Cards are issued by Flexewallet Pty Ltd ABN 16 164 657 032 ("Issuer") at the request of iGoDirect Group Pty Ltd ACN 110 897 320 ("iGoDirect"). iGoDirect has all rights in relation to the True Rewards eGift Card Platform and the Widgets ("True Rewards"). The Issuer uses ANZ as an authorised deposit-taking institution and is a member of Visa.
16. This promotion is managed by iGoDirect Group P/L 41 Stubbs Street Kensington VIC 3031.
17. To be eligible to claim, a functioning email, Mobile number and postal address must be supplied. The Promoter will not accept liability for costs or claims arising from missing or invalid addresses or contact details. Changes of nominated Claimant details will not be permitted after Claims have closed.
18. Promotion only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential

developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible.

19. Customer must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Model. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to a Bonus.
20. Purchases made using interest free finance are eligible for this bonus offer.
21. Incomplete, indecipherable or illegible Claims will be deemed invalid.
22. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
23. The Promoter's decision is final and no correspondence will be entered into.
24. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
25. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim or Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
26. The Promoter reserve the right to change any terms contained in these Terms and Conditions at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms and conditions will be available at [thegoodguys.com.au](https://www.thegoodguys.com.au).
27. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to

you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to [privacy@thegoodguys.com.au](mailto:privacy@thegoodguys.com.au) or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205

28. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.