

The Good Guys LG Kitchen Appliance Package Competition ("Competition")

TERMS AND CONDITIONS

General

1. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd, ABN 48 004 880 657, of 60 City Road Southbank, VIC 3006.
2. By submitting an entry into this Competition "you" acknowledge and agree to these Terms and Conditions.
3. Permit numbers ACT TP 24/02252, NSW TP/01411 & SA T24/1728.

Who can enter

4. Entry into the Competition is open to all residents of Australia aged 18 years and over who have fulfilled the requirements set out in these Terms and Conditions.
5. Employees of the JB Hi-Fi Group and their immediate families and agencies associated with the Competition are not eligible to enter this Competition.

Prize Details and entry into the Competition

6. There is only one Prize and one winner. The LG Kitchen Appliance Package Prize is valued at \$13,974 AUD and includes the below products and delivery to the winner as specified below:

LG Product	Model Number
LG Series 9 60cm InstaView Full Steam Oven	BO609B2BG4
LG 80cm Induction Cooktop	BCI807T4BG
LG 90cm Canopy Rangehood	BWH907T3S
LG Built Under Quad Wash Dishwasher	XD3A25UMB
LG 42L 1200W NeoChef Smart Inverter Microwave Matte Black	MS4296OMBB
LG 847L InstaView French Door Refrigerator	GF-V900MBLC

The Prize does not include installation of the products.

7. The Promoter and LG reserve the right to substitute products included in the LG Prize with an alternative product to an equal or similar value if any the products are for some reason unavailable and, where practicable, the Promoter and/or LG will offer the winner a choice of alternatives.
8. The LG Prize is not transferable, exchangeable, or redeemable for cash. Cash will not be awarded in lieu of any component.

Entry into the Competition

9. To enter the Competition and be eligible to win the Prize as set out above entrants must:
 - Visit the <https://www.thegoodguys.com.au/buying-guide/lg-cooking-range>
 - Complete the entry form including full name, valid email address and mobile number between 9am AEDT Tuesday 15 October 2024 and 11:59pm AEDT Wednesday 13 November 2024; and
 - Opt in to receive marketing communications from the Promoter at the time on entry by clicking box and stay opted in to receive marketing material until 12:00pm AEDT Monday 25 November 2024.
10. Only one entry to the Competition will be accepted per person per email address.

Determination of Winner(s)

11. There will be one winner randomly drawn at the end of the competition period on 10am AEDT Thursday 14 November 2024 at 60 City Road Southbank, VIC 3006. The Promoter may draw alternative entries as winners in the event that a winner cannot satisfy these Terms and Conditions.
12. The winners will be notified via phone and email within two business days of draw date. The winners' surname, initial and postcode will be published on The Good Guys website on 12:00 pm Monday 18 November 2024 at www.thegoodguys.com.au/winners for a period of 28 business days.
13. If a winner does not meet these Terms and Conditions, that winner will forfeit the Prize and a redraw will take place at 10am AEDT Thursday 28 November 2024 at the Promoter's premises at 60 City Road, Southbank VIC 3006. Redraw winners will be notified via phone and email within two business days of redraw date. Only one redraw will be conducted. The redraw winners' surname, initial and postcode will be published on The Good Guys website on 12:00 pm Monday 2 December 2024 at www.thegoodguys.com.au/winners for a period of 28 business days.
14. Prize will be issued to winners within 30 business days from the notification date, or if a redraw winner from the redraw notification date.
15. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence).
16. The Promoter's decision in relation to any aspect of the Competition is final. No correspondence will be entered into.

Publicity and Privacy

17. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) and contains information about how the Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter.
18. By entering this Competition, you consent to:
 - being contacted by The Good Guys for the purpose of Prize fulfilment; and
 - The Good Guys publishing your name (initial and last name) and on The Good Guys website at www.thegoodguys.com.au,and you consent to providing us your personal information for this purpose.

Limitation of liability and variation of promotion

19. Nothing contained in these Terms and Conditions shall be read or applied so as to exclude, restrict or modify or have the effect of excluding, restricting or modifying any condition, warranty, guarantee, right or remedy or other obligation implied by any law (including, without limitation, the Australian Consumer Law) which cannot by law be excluded, restricted or modified.

20. Subject to State or Territory regulation, if an event beyond the control of the Promoter corrupts or affects the administration, security, fairness, integrity or proper conduct of this Competition, any aspect of this Promotion is incapable of running as planned (including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure), or a change is required to ensure the safety of the Promoter, its representatives and of entrants, the Promoter reserves the right to amend, cancel or suspend this Competition, invalidate any affected entries and suspend or modify a Prize. Changes may include the timing of the drawing or redrawing, and the timing of any Prize fulfilment. The Promoter will act reasonably and in good faith in making any such decision. Except to the extent caused by the Promoter's negligence, or the Promoter's breach of these Terms and Conditions, or as otherwise required by law, the Promoter will not be liable to any entrant for loss resulting from such action.
21. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition. The Promoter's legal rights to recover damages or other compensation are reserved and any winner found to be in breach of these Terms and Conditions or having engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition may be required to return any Prize received.
22. Except to the extent caused by the Promoter's negligence, or the Promoter's breach of these Terms and Conditions, or as otherwise required by law, the Promoter will not be liable for any loss suffered by an entrant or potential entrant to the extent:
- resulting from or connected with any inability of a person to submit an entry (on time or at all), or failure of the Promoter to provide an opportunity to enter or to receive an entry (on time or at all), or failure of a winner to receive a Prize, due to events outside of the reasonable control of the Promoter including, without limitation, as a result of problems with, or technical malfunction of, any software, telephone or computer network, equipment or systems or mail or courier service;
 - that arises from events outside of the reasonable control of the Promoter but within the reasonable control of the entrant or potential entrant, including the Promoter's inability to contact a winner using reasonable efforts for the purpose of Prize fulfilment; or
 - that arises as a result of any breach of these Terms and Conditions by an entrant or potential entrant.