

Nespresso – Consumer Offer Terms and Conditions

<u>Schedule to Conditions of Offer</u>	
Promotion Name	Nespresso Father's Day Promotion 2024 - Receive a \$100 Coffee Credit (via redemption) with purchase of selected Original Line coffee machines from participating retailers ("The Promotion").
Promoter	The Promoter is Nestlé Australia Ltd. ABN 77 000 011 316 trading as Nespresso Australia of Building D, 1 Homebush Bay Drive, Rhodes NSW 2138.
Website	www.nespressopromotion.com.au
Eligibility Criteria	<p>Coffee Credit Claims can be submitted by:</p> <ul style="list-style-type: none">• Residents of Australia;• Who have purchased a Participating Product from a Participating Retailer during the Promotional Period;• Who are new/existing Nespresso Members;• Who have submitted a claim in accordance with the claim method;• Who have otherwise complied with these terms and conditions ("Eligible Claimant"). <p>Note: MINIMUM SPEND APPLIES. Claimants will have to spend an additional amount in order to redeem the Coffee Credit. See Minimum Spend section below for details.</p>
Promotional Period	The Promotion starts at 12:01am AEST on 29/07/2024 and closes at 11:59pm AEST on 08/09/2024.
Participating Products	<p>Participating Products include the following Nespresso coffee machine ranges:</p> <ul style="list-style-type: none">• Creatista Plus• Creatista Pro• Creatista Uno• Gran Lattissima• Lattissima One <p>Note: Availability of models and colours may vary by store.</p> <p>A Participating Product does <u>not</u> include:</p> <p>(a) Nespresso Business Solution machines; or (b) Commercial sales, second-hand, refurbished, trade seconds of similar products as determined by Nespresso in its sole discretion.</p>
Participating Retailers	<p>Retailers who sell Participating Products in Australia and operate from shop fronts in Australia including both the physical shop front and online store operated by such retailers and which display the "Nespresso Father's Day 2024 – Receive a \$100 Coffee Credit on selected Original Line coffee machines" promotional material.</p> <p>NOTE: The following are not Participating Retailers:</p>

	<ul style="list-style-type: none"> • Nespresso online at www.nespresso.com; • Nespresso via phone 1800 623 033; • Any Nespresso Boutique; • The Nespresso App; • The official Nespresso eBay store; or • Costco.
Offer	<p>If you purchase a Participating Product from a Participating Retailer during the Promotional Period, you will receive a \$100 coffee credit to use toward your Nespresso coffee capsule order from Nespresso ("Coffee Credit").</p> <p>Simply visit www.nespressopromotion.com.au for all details and to submit your Coffee Credit claim.</p>
Claim Method	<p>To claim, Eligible Claimants must:</p> <ul style="list-style-type: none"> (i) Purchase a Participating Product from a Participating Retailer during the Promotional Period; (ii) Be or become a Nespresso member; (iii) Visit the Website (www.nespressopromotion.com.au) to submit the \$100 Coffee Credit claim by 11:59pm AEST 08/10/2024. Claimants will be required to sign up or login to their Nespresso member account. Claimants will be required to upload an itemised purchase receipt which shows Participating Retailer, Participating Product(s), the price and date of purchase. Claims without a valid proof of purchase will not be accepted (note: retain original itemised purchase receipt). <p>Nespresso will contact Eligible Claimants by email within 10 business days, to advise of the status of their Coffee Credit claim.</p> <p>Once approved, your Coffee Credit can be used towards coffee capsule purchases online at www.nespresso.com, by phoning Nespresso on 1800 623 033, by visiting a Nespresso® boutique or via the Nespresso App. Free standard delivery is included with redemption if ordering online or by phone. Please note: orders which utilise a Coffee Credit must meet the Coffee Credit Conditions and Minimum Spend Requirements (as stated below).</p>
Coffee Credit Conditions	<p>The Coffee Credit can only be used to purchase Nespresso coffee capsules from Nespresso online at www.nespresso.com, by phoning Nespresso on 1800 623 033, by visiting a Nespresso boutique or via the Nespresso App.</p> <p>The Coffee Credit must be used in full in a single transaction by 11:59pm AEDT on 08/12/2024 and the total order amount must exceed the \$100 Coffee Credit amount. Coffee Credits are not transferable and cannot be redeemed for cash. The total order amount must exceed the Coffee Credit. The Coffee Credit cannot be used in conjunction with any other Nespresso promotion, offer or discount.</p> <p><u>Minimum spend applies.</u> See below for details.</p>

<p>Minimum Spend</p>	<p>The Coffee Credit must be used in full in a single transaction 11:59pm AEDT on 08/12/2024 and the total order amount must exceed the \$100 Coffee Credit.</p> <p>Claimants will have to spend an additional amount in order to redeem the Coffee Credit. For example: Claimants may purchase 150 capsules (15 sleeves where each sleeve contains 10 capsules) of Original Line Volluto capsules at \$0.82 per capsule at a total cost of \$123.00 Following application of the \$100.00 Coffee Credit, the claimant will have a minimum spend of \$23.00.</p> <p>Note, these prices are used for illustrative purposes only and are correct at time of publishing. Prices are subject to change.</p>
<p>Offer Delivery</p>	<p>The Coffee Credit will be provided to the claimant within 10 business days after their claim has been validated and processed by the Promoter. Free standard delivery is included with redemption if ordering online or by phone.</p>
<p>Maximum Claims Permitted</p>	<p>A maximum of three (3) claims in total will be accepted per customer during the Promotional Period, provided each claim represents the separate purchase of a Participating Product and are submitted separately.</p> <p>If stocks run out or are unavailable, Nespresso reserves the right in its sole discretion to end the promotion.</p> <p>Offers cannot be combined with any other Nespresso promotion, offer or discount unless otherwise specified.</p>
<p>Other Conditions</p>	<ol style="list-style-type: none"> 1. The Offer is available to Australian residents aged 18 years and over who provide an Australian postal address and comply with these Terms of Offer. Employees of Nestlé Australia Ltd, any company associated with Nespresso, any company acting as a service provider for Nespresso and the employee's immediate families are ineligible to claim this offer. 2. Use with other offers: This Offer is not available in conjunction with any other Nespresso promotion, offer or discount. The Offer is not available at Costco (Costco is not a Participating Retailer). The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products as determined by Nespresso in its sole discretion. 3. Verification: Nespresso reserves the right to verify the validity of all claims and reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to Nespresso. Claim details that are ineligible or incomplete will be considered void. 4. Returns: Nespresso reserves the right to refuse any claim if the Participating Product is returned to the point of purchase.

	<p>5. Privacy: Nespresso collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the Nespresso Privacy Policy. Visit www.nespresso.com.au/en/pages/legal to access the Nespresso Privacy Policy.</p> <p>6. Receipt of claims: Claims are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by an entrant or occurring during transmission.</p> <p>7. Not transferable: All Offers unless stated to the contrary are not transferable & cannot be converted to cash.</p> <p>8. Stock Availability: The free or discounted Nespresso items or gifts are subject to stock availability and if there are stock availability issues, then Nespresso may supplement this offer with alternative items, of equivalents or greater value or end the Promotion early. No cash alternative will be available in lieu of the stated items.</p> <p>9. Australian Consumer Law: These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010) where to do so would contravene that statute or cause any part of these terms and conditions to be void.</p> <p>10. Tampering: The Promoter reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are not associated with a separate eligible purchase or submitting a claim which is not otherwise in accordance with these terms.</p> <p>11. Technical Malfunction: If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion, the Promoter reserves the right in its sole discretion to modify the Promotion.</p> <p>12. Lay-bys: Lay-bys not paid in full by the end of the Promotional Period are excluded from this offer.</p> <p>13. Interest Free: Interest free purchases made at Participating Retailers are included in this offer.</p>
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