

Samsung Galaxy A55 Promotion 2024 (Promotion)

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who purchase a Participating Product from a Participating Retail Store, the Samsung Online Store (https://shop.samsung.com/au/) or selected Samsung Enhanced Partnership Portals (as defined in these T&C's) during the relevant Promotional Period will be eligible to receive the Bonus Gift, subject to these T&Cs (" Bonus Gift ").																					
Participating Products and Bonus Gift	<p>Where a Participating Product is purchased from a Participating Retail Store, an Eligible Entrant who submits a claim that strictly adheres to the Bonus Gift Claim Process during the relevant Redemption Period will receive a promotional code ("Promo Code"), via email, that will entitle them to claim the Bonus Gift which corresponds with the Eligible Product Purchased as outlined in these T&Cs.</p> <p>For purchases made through the Samsung Online Store or selected Samsung Enhanced Partnership Portals (as defined in these T&C's), the corresponding Bonus Gift will automatically be applied to the selected Participating Product and displayed in the cart at checkout.</p> <p>Bonus Gifts are subject to stock availability. In the event that there is insufficient stock of the Bonus Gift for a particular Participating Product, Samsung reserves the right to substitute any Bonus Gift with a reasonably equivalent item at its absolute discretion.</p> <table border="1" data-bbox="284 678 1465 824"> <thead> <tr> <th>Product Name</th> <th>SKU</th> <th>Memory</th> <th>Colour</th> </tr> </thead> <tbody> <tr> <td>Galaxy A55 5G</td> <td>SM-A556EZKBATS</td> <td>8GB + 128GB</td> <td>Awesome Navy</td> </tr> <tr> <td>Galaxy A55 5G</td> <td>SM-A556ELVBATS</td> <td>8GB + 128GB</td> <td>Awesome Lilac</td> </tr> </tbody> </table> <table border="1" data-bbox="284 853 1465 949"> <thead> <tr> <th>Bonus Gift for A55 5G</th> <th>SKU</th> <th>Colour</th> <th>RRP</th> </tr> </thead> <tbody> <tr> <td>Buds FE</td> <td>SM-R400NZAASA</td> <td>Graphite</td> <td>\$199</td> </tr> </tbody> </table> <p><i>Note:</i> Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia</p>	Product Name	SKU	Memory	Colour	Galaxy A55 5G	SM-A556EZKBATS	8GB + 128GB	Awesome Navy	Galaxy A55 5G	SM-A556ELVBATS	8GB + 128GB	Awesome Lilac	Bonus Gift for A55 5G	SKU	Colour	RRP	Buds FE	SM-R400NZAASA	Graphite	\$199	
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Eligible Entrants	Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store, the Samsung Online Store (https://shop.samsung.com/au/) or selected Samsung Enhanced Partnership Portals (as defined in these T&C's) during the relevant Promotional Period.																					
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.																					
Participating Retail Stores	<p align="center"><u>Participating Retail Stores</u></p> <table border="1" data-bbox="363 1402 1465 1877"> <tbody> <tr> <td>Samsung Retail Stores</td> <td>JB HiFi</td> <td>Costco</td> </tr> <tr> <td>Telstra and Telstra Partners</td> <td>The Good Guys</td> <td>Australia Post</td> </tr> <tr> <td>Optus and Optus Partners (Note: Separate Promotion period and Redemption period applies)</td> <td>Officeworks</td> <td>Qantas Q Store https://marketplace.qantas.com/au</td> </tr> <tr> <td>Vodafone and Vodafone Partners</td> <td>RetraVision</td> <td>eBay Australia (https://www.ebay.com.au/str/samsungaustralia) Note: eBay Marketplace is excluded Catch.com.au</td> </tr> <tr> <td>Harvey Norman</td> <td>Mobile citi</td> <td>(https://www.catch.com.au/shop/samsung/) Note: Catch Marketplace is excluded</td> </tr> <tr> <td>Domayne</td> <td>Bing Lee</td> <td>Flybuys Rewards (https://experience.flybuys.com.au/rewards/store)</td> </tr> <tr> <td>Joyce Mayne</td> <td>Big W</td> <td>Kogan.com (https://www.kogan.com/au/samsung) Note Kogan Marketplace is excluded</td> </tr> </tbody> </table> <p>a) "Samsung Retail Stores" means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL www.samsung.com/au/samsungstore</p> <p>b) For the avoidance of doubt "Samsung Retail stores" does not include the "Samsung Online Store", Samsung's official e-store accessible via the URL https://shop.samsung.com/au/.</p> <p>c) The following Samsung's Enhanced Partnership Portals are excluded from this promotion:</p> <ul style="list-style-type: none"> o Samsung Staff Portal o Samsung Mobile for Business - https://www.samsung.com/au/business/ o <p>d) The following list of Samsung Enhanced Partnership Portals are included in this promotion:</p>	Samsung Retail Stores	JB HiFi	Costco	Telstra and Telstra Partners	The Good Guys	Australia Post	Optus and Optus Partners (Note: Separate Promotion period and Redemption period applies)	Officeworks	Qantas Q Store https://marketplace.qantas.com/au	Vodafone and Vodafone Partners	RetraVision	eBay Australia (https://www.ebay.com.au/str/samsungaustralia) Note: eBay Marketplace is excluded Catch.com.au	Harvey Norman	Mobile citi	(https://www.catch.com.au/shop/samsung/) Note: Catch Marketplace is excluded	Domayne	Bing Lee	Flybuys Rewards (https://experience.flybuys.com.au/rewards/store)	Joyce Mayne	Big W	Kogan.com (https://www.kogan.com/au/samsung) Note Kogan Marketplace is excluded
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	<ul style="list-style-type: none"> o Samsung's Government Store (https://shop.samsung.com/au/multistore/aepp/government_au/login/multistore) o Samsung Corporate Store (https://www.samsung.com/au/multistore/partners_au/) o Samsung Education Store (https://shop.samsung.com/au/multistore/aepp/samsung_education_au/login/multistore). <p>e) Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion.</p>	
Promotional Period (all Participating Retail Stores excepting Optus and Optus Partners)	Start Time and Date	00:01 AM AEDT 25 th March 2024
	End Time and Date	11:59 PM AEST 24 th April 2024
Promotional Period (Optus and Optus Partners)	Start Time and Date	00:01 AM AEDT 3 rd April 2024
	End Time and Date	11:59 PM AEST 24 th April 2024
Bonus Gift Claim Process	<p>a) To be eligible to claim a Bonus Gift, an Eligible Entrant must (during the relevant Promotional Period as set out in these T&C's) Purchase a Participating Product from:</p> <ul style="list-style-type: none"> i. The Samsung Online Store or select Samsung Enhanced Partnership Portals In which case the Bonus Gift will be automatically added to the cart at checkout or ii. a Participating Retail Store (in which case the Bonus Gift must be redeemed by following the Bonus Gift Claim Process as set out in these T&C's). <p>For purchases made through a Participating Retail Store, an Eligible Entrant must provide the below information to the Promoter via the URL: https://www.samsung.com/au/offer/galaxy-a-series/ between 9:00am AEDT 25th March 2024 and 11:59pm AEDT 6th May 2024:</p> <ul style="list-style-type: none"> I. <i>Proof of Purchase as proof of purchase of the Participating Product during the relevant Promotional Period; and</i> II. <i>IMEI for all 5G Participating Products. (Instructions on how to find IMEI/Serial number can be found at : www.samsung.com/au/support/mobile-devices/how-to-find-phone-model-number-serial-number-or-imei-number/)</i> III. <i>Serial Number for all WiFi Participating products</i> <p>a) If the Eligible Entrant has submitted the requested information that correctly adheres to this Bonus Gift Claim Process, Eligible Entrants will receive an email (sent to their registered email address) containing a Promo Code.</p> <p>b) In the event a Bonus Gift Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting the claim. Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p> <p>c) Eligible Entrants who receive a Promo Code must visit https://www.samsung.com/au/offer/galaxy-a-series/redeem/ ("Samsung Online Store") during the Redemption Period and select the Bonus Gift that corresponds to the Participating Product they purchased in accordance with the above table set out in these T&Cs. Eligible Entrants must redeem their Bonus Gift using their Promo Code, applied to their shopping cart, before the End Time and Date for Bonus Gift Redemption.</p>	
Proof of Purchase	<p>When submitting a claim for a Promo Code such claim must be accompanied by a valid tax invoice or some other documentation which must contain the following information as proof of Purchase:</p> <ol style="list-style-type: none"> 1) Name / Logo of the Participating Retail Store; 2) Name of the Participating Product; and 3) Date of Purchase of the Participating Product. <p>The Proof of Purchase MUST clearly show that the Purchase or contract was concluded during the relevant Promotional Period.</p>	
Purchase	<p>Participating Products must be paid for in full or a have a contract or rental payment plan with a term of twelve (12) months or more. Purchase excludes:</p> <ol style="list-style-type: none"> (i) rental payment plans with a term of less than twelve (12) months; (ii) lay-buys; and (iii) commercial or business transactions. 	
Redemption Period (all Participating Retail Stores excepting Optus and Optus Partners)	Start Time and Date	09:00 AM AEDT 25 th March 2024
	End Time and Date to claim a **Promo Code**	11:59 PM AEST 6 th May 2024
	End Time and Date for Bonus Gift Redemption	11:59 PM AEST 17 th June 2024

Redemption Period (Optus and Optus Partners)	Start Time and Date	09:00 AM AEDT 3 rd April 2024
	End Time and Date to claim a **Promo Code**	11:59 PM AEST 6 th May 2024
	End Time and Date for Bonus Gift Redemption	11:59 PM AEST 17 th June 2024
Delivery of Bonus Gift	<ul style="list-style-type: none"> a) Eligible Entrants should allow at least ten (10) days for delivery of the Promo Code. b) Eligible Entrants should allow at least sixty (60) days for delivery of the Bonus Gift from the date they receive notification from Samsung Online Store that they have completed a Purchase. Samsung will use reasonable endeavours to deliver the Bonus Gift within 60 days from the date notification is received, but it may be subject to delays outside of Samsung's control. c) The Bonus Gift will be delivered to mailing address submitted at the time of making a Bonus Gift purchase choice on the Samsung Online Store. d) The Bonus Gift will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery. e) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Bonus Gift will then be delivered to a local Australia Post Office for your collection. 	
Other Matters	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion. (c) This Promotion is available to individuals only and is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion. (d) There is a limit of one (1) Bonus Gift per Participating Product purchased. (e) There is a limit of five (5) claims for a Bonus Gift under this Promotion per Eligible Entrant. (f) All prices quoted in these T&Cs are inclusive of GST. (g) The Bonus Gift is not transferable, exchangeable or redeemable for cash. For the avoidance of doubt, Eligible Entrants are expressly excluded from returning their Bonus Gift under Samsung's Change of Mind policy. (h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable. (i) If a Bonus Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product and/or Bonus Gift stocks run out. (j) The Promotional Period and/or Redemption Period may be extended in Samsung's absolute discretion. (k) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice or other Proof of Purchase and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (l) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Bonus Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of purchase. (m) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Bonus Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Bonus Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Bonus Gift. (n) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again. (o) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store 	
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>	
Samsung/ the Promoter	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>	
Promotion Support	<p>For queries relating to claim submission, claim status and delivery of Promo Codes, email Telco-promos@samsung.com or phone: 1300 362 603 option 1, then 4</p> <p>For queries relating to Promo code queries, delivery of Bonus Gift, escalations, email onlinesupport@samsung.com or phone: 1300 362 603 option 1, then 2</p>	