

The Good Guys eGift Card Terms and Conditions

1. To be eligible for a The Good Guys credit, you must transfer an existing service from another provider (excluding JB Hi-Fi, or Boost, Telstra Prepaid) or connect a new number and sign up to the following plan.

- **\$1100 off Samsung Galaxy S23, S23+ or S23 Ultra when you sign up to the: \$69 The Good Guys Mobile BYO Upfront Plan [23.6.2023 to 28.6.2023]**

The connection will entitle you to \$850 off the purchase of a single handset from the Samsung Galaxy S23, S23+ or S23 Ultra range from The Good Guys stores. It's not transferable or redeemable for cash (including any unused part). If you cancel or move to a lower cost plan then you'll need to pay a Voucher Repayment Fee pro-rated against the remaining months of your plan's minimum term.

2. Offer only available in store. Excludes online purchases, gift card purchases, The Good Guys Commercial, eBay Store, agency brands, and existing JB Hi-Fi, Telstra & Boost Pre-Paid customers. Offer not in conjunction with any other offer.
3. Bonus will be issued once connection has been approved by Telstra. Connection confirmation may take up to 5 business days. The Good Guys will contact the customer once approval has been received and dispatch the bonus. Bonus should be received by the customer in 1-2 working days post-dispatch.
4. When you exceed your allowance, you can continue to access data at speeds and your speed will be capped at 1.5Mbps.
5. If the eGift Card is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. The eGift Card is: redeemable for merchandise or services at The Good Guys stores only; not redeemable for cash and cannot be used for payment of credit or retailer accounts; cash will not be given for any unused balance on the eGift Card. If purchase exceeds available eGift Card balance, the claimant must pay the variance with another payment method. To the extent permitted by law, the promoter reserves the right to change any terms conditions at any time. Changes to Terms of Use of the eGift card will be available in store. See in store if you have any reason to believe an error has occurred in relation to the eGift Card.
6. The Promoter, in its discretion, reserves the right to substitute the bonus with an offer to the equal or greater value and/or specification, subject to any written directions from a regulatory authority.
7. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the promoter, the promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to (a) disqualify any claimant; or (b) subject to any applicable written directions from a regulatory authority, modify, suspend, terminate or cancel the promotion, as appropriate.

8. Except for any liability that cannot be excluded by law, the promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.

9. The promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how the Promotor will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to the Promoter. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.

10. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Road, Southbank VIC 3006.