

## June 2022 Click & Collect BONUS Store Credit ("Promotion")

### TERMS AND CONDITIONS

1) To be eligible for a Click & Collect Bonus Store Credit customers must:

- I. Select and pay in full a qualifying product (or products) on The Good Guys own website between June 1 and June 30, 2022 to create a sale that meets the qualifying spend thresholds of;

TRANSACTION VALUE	STORE CREDIT AMOUNT EARNED
\$300 - \$499.99	\$40
\$500 or more	\$80

- II. Collect all the goods from the store associated with the online transaction by close of business Monday July 4, 2022;
- III. Accept that a key term of earning the Bonus Store Credit amount is to accept receiving marketing materials from The Good Guys up to the date the earned Bonus Store Credit is paid out via email.
- IV. Not purchase the goods via Ebay, The Good Guys commercial website, or create an online transaction with these excluded items:

June 2022 Click & Collect Bonus Store Credit Exclusions List	
MOBILE PHONE PLANS	Excludes all Unlocked Mobile Phone, Prepaid mobiles and all Mobile phone plans.
MIELE	Excludes all Miele products, except Miele Vacuum Cleaners
SMEG	Excludes SMEG Portofino Products
ASKO	Excludes all ASKO Products
AEG	Excludes all AEG Products
LA GERMANIA	Excludes all La Germania Products
NEFF	Excludes all Neff Products
LOEWE	Excludes all Loewe Products
GIFT CARDS, DIGITAL VOUCHERS & GAMING CREDITS	Excludes all values and variations purchased online
DELIVERY & HOME SERVICES INSTALLATION	Is only excluded where it is purchased as the sole product in an online order
GOLD SERVICE EXTRAS	Is only excluded where it is purchased as the sole product in an online order

- 2) There will be a limit of one (1) Bonus Store Credit awarded per customer as identified in our records using either or both email and mobile numbers attached to online click and collect orders made within the qualifying period. In an instance where multiple qualifying transactions have been made, the highest earned Bonus Store Credit will be paid to the customer only once, regardless of how many separate online transactions were made by that customer between June 1 and June 30 2022.
- 3) Every qualifying customer can automatically increase their eligible Click & Collect Bonus Store Credit if their qualifying transaction is paid in full using PayPal Pay in 4 at the time of Checkout.

TRANSACTION VALUE	STORE CREDIT AMOUNT EARNED IF PAID WITH PAYPAL PAY IN 4
\$300 - \$499.99	\$60
\$500 or more	\$120

In an instance where multiple qualifying transactions have been made, the highest earned Bonus Store Credit will be paid to the customer only once, regardless of how many separate online transactions were made by that customer using PayPal Pay in 4 between June 1 and June 30 2022.

- 4) Earned Bonus Store Credits will be paid out via email on Thursday July 14, 2022. Qualifying customers are NOT required to lodge a claim, however customers who have

opted out of email and/or marketing communications from The Good Guys will forfeit any Bonus Store Credit earned as part of this promotion.

- 5) All Bonus Store Credits will expire within seven (7) days of the Credit Dispatch Date (July 14, 2022).
- 6) Bonus Store Credits can only be paid to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, and resellers are not eligible.
- 7) Purchasers must retain their original The Good Guys purchase tax invoice(s) with an associated customer email address as proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of The Good Guys, result in forfeiture of any right to a Bonus Store Credit. The Good Guys purchase tax invoice(s) must clearly specify the store of purchase where the purchase was made during the Promotion period.
- 8) Buying on The Good Guys website in June 2022 is deemed acceptance of these Terms and Conditions.

9) WHEN YOU RECEIVE YOUR STORE CREDIT.

- Your Store Credit will expire within seven (7) days of the Credit Dispatch Date.
  - Your Store Credit can only be used on ticket price – no further discounts apply.
  - Your Store Credit can be used in-store and online at The Good Guys, but cannot be used on The Good Guys eBay, The Good Guys Commercial website or on any commercial orders.
  - Your Store Credit barcode is unique and can only be redeemed once.
  - Your Store Credit cannot be used in conjunction with any other Store Credit offers or to qualify to receive another Store Credit.
  - Store Credit cannot be used for payment on any existing orders.
  - Store Credit cannot be exchanged for cash or used to lay-by. Cash will not be given for any unused balance on the Store Credit.
  - Goods that have been purchased using a Store Credit and are returned, will be issued a new store credit.
  - Store Credit is only valid when purchasing physical product and excludes Gift Cards, Epay cards (including spotify, Netflix, gaming cards, software subscriptions or mobile phone recharges), Gold Service Extras, delivery, Mobile Plans, The Good Guys Home Services installation and Tech Services. Store credit cannot be used to purchase Apple, Loewe, AEG, Asko, Miele, Neff, La Germania, and Falcon products.
  - The Good Guys reserves the right to change these Store Credit "Terms of Use" at any time.
1. Except for any liability that cannot be excluded by law, The Good Guys (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under The Good Guys control); (b) any theft, unauthorised access or third party interference; (c) any Claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by The Good Guys) due to any reason beyond the reasonable control of The Good Guys; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
  2. The Good Guys privacy policy (available on The Good Guys' website at: [www.thegoodguys.com.au/privacy-policy](http://www.thegoodguys.com.au/privacy-policy)) contains information about how The Good Guys will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before

providing any personal information to The Good Guys. The Good Guys collects personal information in order to conduct this promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying The Good Guys with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to [privacy@thegoodguys.com.au](mailto:privacy@thegoodguys.com.au) or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.

3. In these Terms and Conditions, "The Good Guys" means The Good Guys Discount Warehouse (Australia) Pty Ltd (ABN 48 004 880 657) of Podium Level 60 City Road, Southbank VIC 3006.