

**TERMS AND CONDITIONS**

- 1) To be eligible to receive a Store Credit to use on their next purchase the customer must:
- i. Place items in the shopping cart that are not part of the exclusions list in the table below,
  - ii. Spend \$500 to \$1000 online at thegoodguys.com.au on eligible products,
  - iii. Pay in full for the item/s from 6pm AEDT Wednesday 16 March 2022 to 11:59PM AEDT Sunday 20 March 2022 ("Promotion Period")
  - iv. Collect their purchase or have their items delivered by 5pm AEDT 30 March, 2022

EXCLUSIONS LIST	
Brand or Category	Details
APPLE	Excludes all Apple products
DJI DRONES	Excludes all DJI drones
GAMING	Excludes all Gaming Consoles, Gaming Laptops and Gaming Accessories
MOBILE PHONE PLANS	Excludes all Mobile Phone Plans
HOME BROADBAND PLANS	Excludes all Home Broadband Plans
MOBILE BROADBAND DATA PLANS	Excludes all Mobile Broadband Data Plans
MOBILE EXTRAS	Excludes all Mobile Extras
LOEWE	Excludes all Loewe products
MIELE	Excludes all Miele Products, except Miele Vacuums
SMEG	Excludes all SMEG Products
ILVE	Excludes all ILVE Products
ASKO	Excludes all ASKO Products
FFALCON	Excludes all FFALCON Products
AEG	Excludes all AEG Products
LA GERMANIA	Excludes all La Germania Products
NEFF	Excludes all Neff Products
DIGITAL VOUCHERS & GAMING CREDITS	
GIFT CARDS	
HOME SERVICES, DELIVERY & INSTALLATION	

- 2) Store credit will be paid out automatically on the Monday 4 April to the email address provided when the online order is place. Eligible customers spending \$500-749.99 will receive a \$60 store credit. Eligible customer spending between \$750 - \$1000 will receive an \$80 store credit.
- 3) Excludes purchases made in store, over the phone, on The Good Guys eBay store and any commercial orders.
- 4) Products must be purchased using AfterPay. Your participation in the promotion must be made in accordance with these terms and conditions and your Afterpay Account terms and conditions.
- 5) Offer is only available to invited Australian residents on personal purchases. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible for the offer.
- 6) Customers must be and remain opted in to receive Marketing materials from The Good Guys until they have received their store credit.
- 7) Limit of One (1) credit issued per customer for this promotion. Customers may qualify to receive additional store credit through other promotions running concurrently provided both qualifications are met.
- 8) Store Credit will expire within seven (7) days of the Credit Dispatch Date.
- 9) A previously earned Store Credit cannot be used to gain another store credit.
- 10) To be eligible to claim, a functioning email, Mobile number and postal address must be supplied. The Promoter will not accept liability for costs or claims arising from missing or invalid addresses and/or bank account details. Changes of nominated Claimant details will not be permitted after Claims have closed.
- 11) If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
- 12) Purchasers must retain their original The Good Guys purchase tax invoice(s) with associated customers email address as proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in forfeiture of any right to a Store Credit. The Good Guys purchase tax invoice(s) must clearly specify the store of purchase where the purchase was made during the Promotion period.
- 13) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim for the Store Credit that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
- 14) If this Promotion is interfered with in any way or is not capable of being conducted as

reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.

15) Participation in this offer is deemed acceptance of the Terms and Conditions.

**AFTER YOU RECEIVE YOUR STORE CREDIT.**

16) Store Credit will expire within seven (7) days of the Credit Dispatch Date.

17) Store Credit can only be used on ticket price – no further discounts apply.

18) Store Credit can be used in-store and online at The Good Guys, but cannot be used on The Good Guys eBay, The Good Guys Commercial website or on any commercial orders.

19) Store Credit barcode is unique and can only be redeemed once.

20) Store Credit cannot be used in conjunction with any other Store Credit offers or to qualify to receive another Store Credit.

21) Store Credit cannot be used for payment on any existing orders.

22) Store Credit cannot be exchanged for cash or used to lay-by. Cash will not be given for any unused balance on the Store Credit.

23) Goods that have been purchased using a Store Credit and are returned will be issued a store credit.

24) Store Credit only valid when purchasing physical product and excludes Gift Cards, Epay cards (including spotify, Netflix, gaming cards, software subscriptions or mobile phone recharges), Gold Service Extras, delivery, Mobile Plans, The Good Guys Home Services installation and Tech Services. Store credit cannot be used to purchase Apple, Loewe, AEG, Asko, Miele, Neff, La Germania, and Falcon products.

25) The Promoter reserve the right to change any terms contained in these Terms of Use at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms of Use will be available at [thegoodguys.com.au](http://thegoodguys.com.au)

26) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.

27) The Promoter's privacy policy (available on The Good Guys' website at: [www.thegoodguys.com.au/privacy-policy](http://www.thegoodguys.com.au/privacy-policy)) contains information about how The Promotor will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian

regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to [privacy@thegoodguys.com.au](mailto:privacy@thegoodguys.com.au) or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.

28) In these Terms and Conditions, "The Good Guys" means The Good Guys Discount Warehouse (Australia) Pty Ltd (ABN 48 004 880 657) of Podium Level 60 City Road, Southbank VIC 3006.