

Invitation only: Bonus up to \$60 Store Credit Promotion

TERMS AND CONDITIONS

1. On Thursday 30th September 2021 selected customers will receive an EDM inviting them to participate in an exclusive offer (Invitee).
2. To qualify to receive a Bonus Store Credit to use on their next purchase the Invitee must:
 - I. Place items in the shopping cart that are not part of the exclusions list in the table below,
 - II. Spend over the minimum nominated amount (in the table below) online at thegoodguys.com.au, over the phone or in store,
 - III. Pay the full ticket price for the product at point of purchase from Thursday 30th September 2021 AEST to Monday 4th October 11:59pm AEDT ("Promotion Period") and,
 - IV. Take receipt of their purchase by the 5pm AEDT Sunday 10th October 2021.

Transaction Value

TRANSACTION VALUE	STORE CREDIT AMOUNT
\$400 - \$499.99	\$40
\$500 or more	\$60

EXCLUSIONS LIST

Brand or Category	Details
APPLE	Excludes Apple Mac & MacBooks, Apple Care, iPhones, iPads, Apple Watch & Apple Accessories & Apple Airpods. All Apple products.
GAMING CONSOLES	Excludes all Gaming Consoles
MOBILE PHONE PLANS	Excludes all Mobile phone plans including all Unlocked Mobile Phones and Prepaid mobiles
DJI DRONES	Excludes all DJI Drones
LOEWE	Excludes all LOEWE Products
MIELE	Excludes all Miele products, except Miele Vacuum Cleaners
SMEG	Excludes SMEG Portofino Products and SMEG Small Kitchen Appliances
ASKO	Excludes all ASKO Products
AEG	Excludes all AEG Products
LA GERMANIA	Excludes all La Germania Products
NEFF	Excludes all Neff Products
DIGITAL VOUCHERS & GAMING CREDITS	
GIFT CARDS	
HOME SERVICES, DELIVERY & INSTALLATION	
GOLD SERVICE EXTRAS	

3. Excludes purchases made on The Good Guys eBay store and any commercial orders.
4. Qualifying customers are NOT required to lodge a claim. Eligible invitee will receive their bonus Store Credit via email on Thursday 14th October 2021 (Credit Dispatch Date) as long as the

goods purchased have been delivered or collected by 5pm Sunday 10th October 2021.

5. Bonus offer is only available to Australian customers who have been invited to participate (Invitee).
6. Bonus offer is only available on personal purchases only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible for the offer.
7. Invitee must be and remain opted in to receive Marketing materials from The Good Guys until the Credit Dispatch Date.
8. Store Credit will expire within seven (7) days of the Credit Dispatch Date on Thursday 21st October 2021.
9. Limit of One (1) credit issued per invitee for this promotion. Invitees may qualify to receive additional store credit through other promotions running concurrently provided both qualifications are met.
10. A previously earned Store Credit cannot be used to gain another store credit.
11. Participation in this offer is deemed acceptance of these Terms and Conditions.

AFTER YOU RECEIVE YOUR STORE CREDIT.

1. Store Credit will expire within seven (7) days of the Credit Dispatch Date on Thursday 21st October 2021.
2. Store Credit can only be used on ticket price – no further discounts apply.
3. Store Credit can be used in-store and online at The Good Guys, but cannot be used on The Good Guys eBay, The Good Guys Commercial website or on any commercial orders.
4. Store Credit barcode is unique and can only be redeemed once.
5. Store Credit cannot be used in conjunction with any other Store Credit offers or to qualify to receive another Store Credit.
6. Store Credit cannot be used for payment on any existing orders.
7. Store Credit cannot be exchanged for cash or used to lay-by. Cash will not be given for any unused balance on the Store Credit.
8. Goods that have been purchased using a Store Credit and are returned will be issued a store credit.
9. Store Credit only valid when purchasing physical product and excludes Gift Cards, Epay cards (including spotify, Netflix, gaming cards, software subscriptions or mobile phone recharges), Gold Service Extras, delivery, Mobile Plans, The Good Guys Home Services installation and Tech

Services. Store credit cannot be used to purchase Loewe, Miele, Smeg, ASKO, AEG, La Germania and Neff products.

10. The Good Guys reserves the right to change any terms contained in these Terms of Use at any time.
11. The Promoter's privacy policy (available on The Good Guys' website at: www.thegoodguys.com.au/privacy-policy) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.
12. In these Terms and Conditions, "The Good Guys" means The Good Guys Discount Warehouse (Australia) Pty Ltd (ABN 48 004 880 657) of Podium Level 60 City Road, Southbank VIC 3006.

FREQUENTLY ASKED QUESTIONS

How do I get this offer?

You must have received an Email from The Good Guys inviting you to participate in the promotion. You must then spend over \$400 in one transaction in store, over the phone or online at thegoodguys.com.au on eligible products within the promotional period. The products must be purchased on the customer account which has the mobile number the invite was received on attached to it.

Are there any exclusions?

Yes, exclusions apply. Offer not valid when purchasing gift cards, iTunes cards, Gold Service Extras, Netflix, Delivery, The Good Guys Home Services installation and Tech Services, Computers, Mobile Plans, Apple, DJI Drones, Loewe, Miele, Smeg, ASKO, AEG, La Germania and Neff products.

Offer does not apply to any purchases made on The Good Guys eBay store, The Good Guys Commercial website and any Commercial Orders.

How long will it take to receive my store credit?

Eligible invitees who purchased will be sent their Store Credit via Email on Thursday 14th October 2021.

If I make separate purchases will I receive multiple store credits?

No, A limit of One (1) credit issued will be issued per invitee for this promotion. The Invitee will receive the highest store credit amount eligible on a single docket.

Can I use my store credit immediately on my next purchase?

No, store credits will be issued on Thursday 14th October 2021. You will be able to use your store credit after you receive it via email.

How do I receive my store credit?

An email will be sent to the invitees nominated email address with a store credit voucher number. Vouchers can be used on www.thegoodguys.com.au or at any local The Good Guys Stores in Australia.

How long do I have to use my store credit?

Store Credit will expire within seven (7) days of the Credit Dispatch Date on Thursday 21st October 2021.