

The Good Guys – Realca\$h Celebration Giveaway 2021 (“Competition”)

TERMS AND CONDITIONS

- To be eligible to enter The Good Guys ‘– Realca\$h Celebration Giveaway 2021 (“Competition”) participants must:
 - Register their details by providing their full name, a valid email address, mobile number and postcode into the sign-up form at www.thegoodguys.com.au/real-cash and,
 - Opt in to receive electronic communication from The Good Guys and our competition partners until the end of the promotion. If the winner unsubscribes at any time before the prize is received, they forfeit their prize and another draw will take place to select another winner.
- Every Monday from the 2 August, 2021 to 21 November, 2021 (the competition period) participants will receive an email featuring the weekly prize/s (as listed in the table below) which will be given away. To enter the draw for a chance to win one (1) of the prizes participants must enter the draw each week by clicking on ‘Enter Now’ in the email that they receive. By entering each week the participant will go into the draw to win the weekly prize give away for that week and will also be entered into the major prize draw at the end of the promotion. At the end of the promotional period a participant could have 16 entries into the major prize draw if the participant enters the draw every week from the start of the promotion.
- Winners MUST provide The Promoter with a written or video review of the product they have won and a short video of what they are going to spend their Realca\$h on within 2 weeks of receiving the prize or the prize is forfeited.
- There will be a total of sixteen (16) draws during the competition period. Winners will be drawn by random number generation using www.random.org from all eligible entries received the six (6) days prior to the draw by The Good Guys at 12.00pm (AEST) on the following dates:

Draw	Draw Opens	Draw Closes	Draw Date	Prize
1	Monday, 2 August 2021	Sunday, 8 August 2021	Monday, 9 August 2021	1 x LG 9kg-5kg Combo Washer Dryer Model WVC5-1409W and delivery Plus 1x \$1,000 Realca\$h Digital Visa card.
2	Monday, 9 August 2021	Sunday, 15 August 2021	Monday, 16 August 2021	1x LG A9 Kompressor Aqua Handstick Vacuum Model A9K-AQUA Plus 1x \$1,500 Realca\$h Digital Visa card.

3	Monday, 16 August 2021	Sunday, 22 August 2021	Monday, 23 August 2021	<p>1x eufy 2C 4 Security Cameras +1 Home Base Kit Model T8833CD2</p> <p>Plus 1x Lighting Design Consultation and \$3,000 worth of products at Beacon Lighting</p> <p>Plus 1x \$1,000 Realca\$H Digital Visa card.</p>
4	Monday, 23 August 2021	Sunday, 29 August 2021	Monday, 30 August 2021	<p>Bosch Stainless steel free standing 13plc setting model SMS2ITI02A and delivery</p> <p>Plus 1x \$1,500 Realca\$H Digital Visa card.</p>
5	Monday, 30 August 2021	Sunday, 5 September 2021	Monday, 6 September 2021	<p>1x LaSpecialista Arte manual Coffee Machine</p> <p>Plus 1x Carpet Court Decorative Rug package valued at \$1,500 (fulfilled as a voucher)</p> <p>Plus 1x \$1,000 Realca\$H Digital Visa card.</p>
6	Monday, 6 September 2021	Sunday, 12 September 2021	Monday, 13 September 2021	<p>1 x LG 570L InstaView Refrigerator model GF-V570MBL and delivery</p> <p>Plus 1x \$1,000 Realca\$H Digital Visa card.</p>
7	Monday, 13 September 2021	Sunday, 19 September 2021	Monday, 20 September 2021	<p>1x Samsung 55" LS03A 4K UHD The Frame QLED Smart TV model QA55LS03AAWXXY and delivery</p> <p>Plus 1x \$1,000 Realca\$H Digital Visa card.</p>
8	Monday, 20 September 2021	Sunday, 26 September 2021	Monday, 27 September 2021	<p>1 x Dyson Omni-Glide Cordless Vacuum model 368687-01</p> <p>Plus 1x \$1,500 Realca\$H Digital Visa card.</p>

9	Monday, 27 September 2021	Sunday, 3 October 2021	Monday, 4 October 2021	1x Breville The Barista Pro Smoked Hickory model BES878SHY2JAN1 Plus 1x \$1,200 Realca\$H Digital Visa card.
10	Monday, 4 October 2021	Sunday, 10 October 2021	Monday, 11 October 2021	1x Lenovo IdeaPad Flex 5 14" 2-in-1 Laptop model 82HS0089AU Plus 1x \$1,000 Realca\$H Digital Visa card.
11	Monday, 11 October 2021	Sunday, 17 October 2021	Monday, 18 October 2021	1x Samsung Air Purifier with 3 Way Air Flow model AX90T7080WD Plus 1x \$1,500 Realca\$H Digital Visa card.
12	Monday, 18 October 2021	Sunday, 24 October 2021	Monday, 25 October 2021	1x Samsung 458L Bottom Mount Refrigerator model SRL456LS and delivery Plus 1x \$1,000 Realca\$H Digital Visa card.
13	Monday, 25 October 2021	Sunday, 31 October 2021	Monday, 1 November 2021	1x Lenovo Yoga Slim 7i 13.3" 11th Gen i5 16GB 512GB SSD Laptop model 82EV003RAU Plus 1x \$1,000 Realca\$H Digital Visa card.
14	Monday, 1 November 2021	Sunday, 7 November 2021	Monday, 8 November 2021	1x DeLonghi PrimaDonna Soul Automatic Coffee Machine Model ECAM61075MB Plus 1x \$1,500 Realca\$H Digital Visa card.
15	Monday, 8 November 2021	Sunday, 14 November 2021	Monday, 15 November 2021	1 x Hisense 55" A7G 4K UHD Smart TV Model 55A7G and delivery Plus 1x \$1,000 Realca\$H Digital Visa card.

16	Monday, 15 November 2021	Sunday, 21 November 2021	Monday, 22 November 2021	<p><u>MAJOR PRIZE DRAW valued at \$30,000.</u></p> <p>1 x Kinsman Kitchens Renovation valued up to \$20,000.00 RRP including kitchen cabinets and Silestone or Laminate bench tops from Kinsman Kitchens.</p> <p>Plus 1 x Design, delivery, and labour for installation of the kitchen cabinetry valued up to \$5,000 RRP including GST</p> <p>Plus 1 x \$5,000 Realca\$h Digital Visa card</p>
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5. Participation in this promotion is only open to Australian residents aged 18 years and over.
6. No product prizes can be taken as cash.
7. To win the major prize of a \$25,000 Kitchen Renovation provided by Kinsman Kitchens the participant must own the home intended for the Kitchen renovation. If the winner does not own the home the prize will be forfeited, and another winner will be drawn.
8. In accepting the Kitchen major prize, the entrant acknowledges that the following is not included in the prize and is at the expense of the winner:
 - a. Kitchen lighting and glass splashbacks, tiles, flooring and other kitchen accessories.
 - b. Any gas, electricity, water or associated costs incurred in before, during or after the claiming, installing and using of the Prize.
 - c. Any accommodation, meals or other spending money incurred in relation to or ancillary to claiming or using the Prize.
 - d. Any other ancillary or incidental expenses incurred in connection with the prize, whether before, during or after installation.
 - e. Any insurances or taxes.
 - f. Any construction, electrical, tiling or plumbing services.
 - g. Any ongoing maintenance costs.
 - h. Any costs in excess of the allocated budget per component of the prize or (i) any other ancillary costs associated with redeeming this prize.
9. The winner of the Kitchen major prize is responsible for all of the trade works (other than the actual kitchen installation) such as plumbing, electrical and tiling. Much of this will need to be completed before the kitchen can be installed. Kinsman Kitchens will make all reasonable attempts to assist the winner with contacts for these trades. The Promoter and Kinsman Kitchens will not be responsible for any costs associated with this assistance. The Promoter and Kinsman Kitchens will not be held responsible or liable for any services or goods these traders provide and make no warranties on their behalf.
10. The Kitchen major prize must be redeemed in full by 30 June 2022. Kinsman Kitchens will contact the winner to organise the redemption of the prize.

11. A Beacon Lighting representative will contact the winner of the Beacon Lighting prize to arrange a consult and set up an account with funds to the value of \$3,000 to be used on products at the closest Beacon Lighting store. Funds available within this account will be valid for 12 months from set up date.
12. Winners will receive their Realca\$h Digital Visa within 7 business days of being notified they are the winner. The Realca\$h Digital Visa will be sent to the mobile phone number provided by the entrant when they registered for the promotion. Changes of mobile numbers will not be permitted once supplied. If incorrect details are supplied the winner forfeits the Realca\$h amount. Winners can nominate to receive their Realca\$h by electronic bank transfer. This can be arranged with The Promoter when the winner is notified.
13. The Realca\$h Digital Visa will expire within 1 year from the date it is received. Realca\$h Digital Visa cards can be used to purchase goods wherever Visa is accepted however, cannot be used to withdraw cash.
14. If the Realca\$h® Digital Visa is deleted or lost, it will not be replaced, refunded or redeemed. The claimant must then follow the prompts to Realca\$h® Digital Visa Gift Card by the specified dates. The Realca\$h® Digital Visa Gift Card is subject to the terms and conditions at <https://truerewards.com.au/terms-and-conditions>. Any unused balance will not be refunded or credited. If the Realca\$h® Digital Visa is stolen, phone 1800 850 821 to cancel your card and have it reissued (charges apply). To check your balance, refer to your True Rewards mobile application.
15. Should a prize become unavailable due to unforeseen circumstances e.g out of stock, The Promote has the right to substitute the prize or a portion of the prize with a similar product to the same value or higher.
16. The Promoter is entitled to use any reviews or videos of the winners in any manner and for any purpose at its absolute discretion, including for future promotional, marketing and publicity purposes without any further reference or payment or other compensation to the entrant. The Promoter is entitled to amend, edit, select, crop, retouch, add to or delete from any part of video or review.
17. The winner will be notified by telephone using telephone number supplied by the entrant in the sign-up form at www.thegoodguys.com.au/real-cash within one (1) business days of the draw.
18. The winner is required to provide their first and last name, mobile phone number and full postal address in order to be sent their prize if delivery is required. The winner's last name, first initial and postcode will be published on The Good Guys website within 1 business days of the winner claiming their prize and will be displayed on the website for a minimum of 28 days.
19. Employees (and their immediate families) of The Good Guys, and agencies associated with this promotion are ineligible to participate. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption),

parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

20. Only one winner per household address and phone number will be allowed per week. Winners will be excluded from subsequent weekly draws following their win however, will still be entered into major prize draw at the end of the competition.
21. The Promoter reserve the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence).
22. The Promoter's decision is final and no correspondence will be entered into.
23. We reserve the right to change the Terms and Conditions of Use at any time. Changes to terms and conditions will be available in store or online at www.thegoodguys.com.au/real-cash
24. Once the prize has been sent to the winner's delivery address or has been picked up in store, The Promoter takes no responsibility for damage, delay or loss in transit.
25. Realca\$h is managed by iGoDirect Group P/L 41 Stubbs Street Kensington VIC 3031.
26. Digital Gift Cards are issued by Flexewallet Pty Ltd ABN 16 164 657 032 ("Issuer") at the request of iGoDirect Group Pty Ltd ACN 110 897 320 ("iGoDirect"). iGoDirect has all rights in relation to the True Rewards eGift Card Platform and the Widgets ("True Rewards"). The Issuer uses ANZ as an authorised deposit-taking institution and is a member of Visa.
27. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) shall incur no liability (including due to negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential to any person or property, arising in any way out of the Competition.
28. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promotor will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the Competition and may, for this purpose, disclose such information to third parties, including, but not limited to, competition partners and other parties as required to fulfill the prizes, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us and our competition partners the permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.

29. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd, ABN 48 004 880 657, of 60 City Road Southbank, VIC 3006. Authorised under: NSW TP/00860 & NTP/02248, ACT TP 21/01225 and SA T21/1119