

The Good Guys Bonus Delivery & Wall Mount Installation on  
TCL 85P725 & 100P715 Promotion ("Promotion")

**TERMS AND CONDITIONS**

1. To be eligible to receive The Good Guys up to 30km delivery and standard wall mount installation ("Bonus") customers must:
  - I. Purchase a selected TV listed in the Table below ('Model') in store or online at [thegoodguys.com.au](http://thegoodguys.com.au) and
  - II. Pay the full ticket price for the product at point of purchase from 6PM AEST Wednesday 15 September 2021 to 11:59PM AEST Wednesday 29 September 2021 ("Promotion Period")

Eligible models:
85P725, 100P715

2. Bonus will be issued at point of sale.
3. Excludes purchases made over the phone, on The Good Guys eBay store and any commercial orders.
4. Offer not valid in conjunction with any other The Good Guys offer.
5. To claim "Up to 30km Free Delivery and Standard Wall Mount Installation", customer must refer to this promotion and request delivery and installation from The Good Guys at the point of sale upon purchase in store. Customers will need to provide their first name, surname, current residential address, valid email address and telephone number to The Good Guys, and agree to a delivery and installation date. The Promoter will not accept liability for claims arising from missing or invalid information.
6. For the purposes of these Conditions, the following definition applies: "Up to 30km Free Delivery and standard wall mount installation" means free of charge delivery and installation service up to 30kms for purchases of the eligible Product. Any delivery charges after 30km has been reached will be at the customer's own expense.
7. "Stand wall mount installation" is defined as and includes the installer attending the customers agreed address within 30KM of the store of purchase, installer will advise and agree on a preferred wall installation point of new TV, Unpack & inspect the new TV ensuring all parts and accessories are accounted for, Wall mount a wall mounting bracket (supplied by the customer) to the agreed position, Safely mount the new TV on to the newly mounted bracket, Connect the newly mounted TV to an existing power & antenna point within 1 metre of the TV's installation point, Tune TV to available local free to air TV stations, Connect up to 2 Basic components (with customer supplied or in store purchased cables) and give basic demonstration. Wall mount bracket and concealing of cables are NOT included however installation upgrades are available at additional cost. Upgrade installation costs can be obtained from your local The Good Guys store.
8. TVs 60-inches and above will require delivery and installation from separate representatives. Your local The Good Guys store will be able to give you an indication of when to expect delivery, and when to expect installation.

9. In instances where items are required to be placed on order by a participating store, full payment must be made during the Promotion Period to be eligible.
10. Purchases made using interest free finance are eligible for this bonus offer.
11. Delivery time and location is agreed with The Good Guys, Promoter accepts no liability for any delays or changes to the delivery time.
12. Customer is responsible for ensuring that there is sufficient access available for delivery and installation. Customer acknowledges that in the event product must be disassembled or access is restricted that additional charges may be charged by The Good Guys. Promoter is not liable for any redelivery or installation fees if the items cannot be delivered or installed for any reason, such as access problems, if no person is at the delivery and installation address on the day of delivery and installation, or the delivery and installation is cancelled by the customer.
13. Promotion only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible.
14. Customer must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Model. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to a Bonus.
15. The Promoter's decision is final and no correspondence will be entered into.
16. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
17. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim or Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
18. The Promoter reserve the right to change any terms contained in these Terms and Conditions at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms and conditions will be available in store.
19. The Promoter's privacy policy (available on The Good Guys' website at:

<https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to [privacy@thegoodguys.com.au](mailto:privacy@thegoodguys.com.au) or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205

20. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.