

**IN STORE ONLY: The Good Guys Up to \$400 off on Back-to-Back Air Con Installation with
Latitude Interest Free ("Promotion")
Full Terms and Conditions**

TERMS AND CONDITIONS

1. To be eligible to receive the discount offer (as indicated in the table below) customers must:
 - a) Visit a The Good Guys Store between Wednesday 6pm 28th October 2020 to Wednesday 18th November 2020 inclusive ("Promotion Period") and,
 - b) In a single transaction purchase on Latitude Interest Free Financing any Split System Air Conditioner and Back-to-Back Air Conditioner installation. Financing Indicative Back-to-Back installation charges are as follows:

		<i>VIC/TAS</i>	<i>NSW</i>	<i>ACT</i>	<i>QLD</i>	<i>SA</i>	<i>WA</i>	<i>NT</i>	<i>Latitude interest free instant Discount</i>
	<i>Applicable Model Size Band</i>	<i>Base price from</i>	<i>Base price from</i>	<i>Base price from</i>	<i>Base price from</i>	<i>Base price from</i>	<i>Base price from</i>	<i>Base price from</i>	
<i>Aircon Size</i>	Up to 4kw	\$699	\$599	\$599	\$629	\$599	\$599	\$699	\$300
	4.1-8kw	\$799	\$699	\$699	\$729	\$699	\$699	\$799	\$350
	8kw +	\$849	\$799	\$799	\$779	\$829	\$769	\$849	\$400

2. In store only. Excludes online, over the phone, commercial and eBay purchases.
3. Back-to- Back installation is defined as a split system air conditioner that has two major components including a wall mounted indoor unit with piping running through the wall and straight down to the outdoor condenser unit positioned directly outside. Additional charges apply for any additional work or materials required to complete the installation. All inclusion and exclusions are indicated in the table below:

Back-to-back installation inclusions	Back-to-back installation exclusion. Additional charges will apply.
15 metres of power cable	Delivery of Air Conditioners
Up to 3 metres of copper piping	Travel beyond 30km from the store of purchase
2.4 metres of pipe capping	Express Installation
2.4 metres of drainage pipe	Switchboard upgrades
A dedicated AC circuit with a Residual Current Device (if required)	Labour hours spent completing additional work
An isolating switch fitted adjacent to the air conditioner (if required)	Removal of an existing air conditioner
	Any wall brackets, capping elbows and poly or concrete bases for your external unit
	Supply and installation of excess materials including additional power cables, copper, interconnecting cables, capping and any material required for multi-level properties

4. To provide the installation service at point of sale the customers must provide their first name, surname, current residential address, email and telephone number to The Good Guys, and agree to an installation date.

5. A limit of three claims for installation (up to \$1,200) applies to this promotion.
6. Delivery of Air Conditioner/s is not included in the cost of the installation service. If installation services become unavailable at The Good Guys due to unforeseen circumstances, The Good Guys will suspend or cancel the Promotion until the service is available. Customers with outstanding orders at the time of the service becoming unavailable will be contacted by The Good Guys to arrange a safe time for the service to be performed.
7. Eligible discount will be issued at point of sale. If an order is cancelled, then the Customer will be refunded the cost of the air conditioner plus the cost of the installation minus the bonus amount they were eligible for.
8. Latitude Finance Approved customers only. Conditions, fees and charges apply. Credit provided by Latitude Finance Australia (ABN 42 008 583 588), Australian Credit Licence number 392145.
9. Offer not valid in conjunction with any other The Good Guys offer.
10. Eligible transactions must be started and be completed during the Promotion Period.
11. In instances where items are required to be placed on order by a participating store, Interest Free transaction must be completed during the Promotion Period to be eligible.
12. Installation time and location is agreed with The Good Guys, Promoter accepts no liability for any delays or changes to the installation time.
13. Customer is responsible for ensuring that there is sufficient access available for installation. Customer acknowledges that in the event product must be disassembled or access is restricted that additional charges may be charged by The Good Guys. Promoter is not liable for any installation fees if the items cannot be installed for any reason, such as access problems, if no person is at the installation address on the day of installation, or the installation is cancelled by the customer.
14. Home Services Network Pty Ltd ABN 56 622 336 350 t/as The Good Guys Home Services (NSW Contractor Licence Number 319335C, QBCC Trade Contractor Licence Number 15086123, SA Building Work Contractor Licence BLD 286495, Tas Contractor Licence No. 15605877, NT Electrical Contractor Licence Number C3784), does not perform gas fitting, electrical or plumbing work. All gas fitting, electrical and plumbing work is performed by licensed subcontractors engaged by The Good Guys Home Services, and all required electrical and gas safety/compliance certificates are issued by these licensed subcontractors.
15. Promotion only open to Australian permanent residents aged 18 years or over.
16. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Model. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to the discount offer.
17. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
18. The Promoter's decision is final and no correspondence will be entered into.
19. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to

disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.

20. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the discount offer.
21. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.
22. The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Road, Southbank VIC 3006.