

# NESPRESSO®

Receive up to

# \$60 OFF

Your next **Nespresso** coffee order  
when you purchase a selected  
**Nespresso** coffee machine\*



OFFER AVAILABLE BETWEEN 1/7/20 AND 15/7/20

\*Receive \$60 off your next **Nespresso** coffee order ("Coffee Credit") when you purchase a Vertuo, VertuoPlus, VertuoPlus & Aeroccino3, Creatista, Creatista Plus, Creatista Pro, Creatista Uno, Gran Lattissima, Lattissima One, Lattissima Plus, Lattissima Pro or Lattissima Touch **Nespresso** coffee machine. Receive \$30 off your next **Nespresso** coffee order when you purchase a CitiZ, CitiZ&milk, Essenza, Essenza Mini, Essenza Mini & Aeroccino3, Inissia, Pixie or U **Nespresso** coffee machine. Applies to machine purchases between 12:01am AEST 1/7/20 and 11:59pm AEST 15/7/20. Must submit claim by 11:59pm AEST 12/8/20. The Coffee Credit must be used in full in a single transaction of 50 capsules or more and the total order amount must exceed the amount of the Coffee Credit. **MINIMUM CASH SPEND** required to use the Coffee Credit. Claimant required to be or become a **Nespresso** Club Member. See over for more details.

## HOW TO CLAIM YOUR OFFER

1. Purchase a selected **Nespresso** coffee machine\* from a participating The Good Guys store in Australia between 12:01am AEST on 1/7/20 and 11:59pm AEST on 15/7/20.
2. Complete the claim form below, take a clear picture (medium and large resolution files only) of your completed claim form and proof of purchase on your smartphone and email to [coffeereward@nespresso.com](mailto:coffeereward@nespresso.com) by 11:59pm AEST on 12/8/20.
3. **Nespresso** will email you a reward code within 5 business days of claim validation, to be used by 11:59pm AEST on 9/9/20 on your next **Nespresso** coffee order. Purchases can be made online from [nespresso.com](http://nespresso.com), by phoning the **Nespresso** Club on 1800 623 033 or by visiting a **Nespresso** Boutique.

### CLAIM FORM

Please print in CAPITAL LETTERS. (All fields are mandatory).

Title (tick one)  Mr  Mrs  Ms

First name:  Last name:

Address:

Suburb:

State/Territory:  Postcode:  Daytime telephone:

**Email: required for confirmation of claim & to create a Nespresso Club Membership account**  
  
 Please note that your email is required for communication from the **Nespresso** Club on success of claim and coffee credit activation.

Are you a **Nespresso** Club Member?

Yes. Member number:   No

Which The Good Guys store did you purchase your machine from? Suburb:

State/Territory:  Date of purchase:  /  / 2020

Or The Good Guys online store

Claims without a valid proof of purchase showing the participating retailer, the participating product, the price and date of purchase will not be accepted.

Machine model:  Colour:

**Serial Number:** Print or apply the silver 19 digit serial number sticker. You will find this number on the drip tray or underneath your machine.

**APPLY STICKER HERE**  
 111 262 813 0848 360 02q

Please take a separate picture of your purchase receipt

### TERMS OF OFFER

#### Promotion Name

**Nespresso** The Good Guys "Coffee Credit" Promotion.

#### Promoter

The Promoter is Nestlé Australia Ltd. ABN 77 000 011 316 trading as **Nespresso** Australia of Level 4, 201 Miller Street North Sydney NSW 2060.

#### Eligibility Criteria

Claims can be submitted by:

- Residents of Australia;
- Who have purchased a Participating Product from a Participating Retailer during the Promotional Period;
- Who are new/existing **Nespresso** Club Members;
- Who have submitted a claim in accordance with the Claim Method; and
- Who have otherwise complied with these terms and conditions.

#### Promotional Period

The Promotion starts at 12:01am AEST on 1/7/20 and closes at 11:59pm AEST on 15/7/20.

#### Participating Products

Offer 1 Participating Products include: Vertuo, VertuoPlus, VertuoPlus & Aeroccino3, Creatista, Creatista Plus, Creatista Pro, Creatista Uno, Gran Lattissima, Lattissima One, Lattissima Plus, Lattissima Pro, Lattissima Touch.

Offer 2 Participating Products include: CitiZ, CitiZgarnik, Essenza, Essenza Mini, Essenza Mini & Aeroccino3, Inissia, Pixie, U.

#### Participating Retailers

Offer available exclusively in The Good Guys Stores in Australia (physical stores and online store).

#### Offer

Offer 1: Purchase any Offer 1 Participating Product and receive \$60 to spend on **Nespresso** coffee capsules ("Coffee Credit") via redemption from **Nespresso**.

Offer 2: Purchase any Offer 2 Participating Product and receive \$30 to spend on **Nespresso** coffee capsules ("Coffee Credit") via redemption from **Nespresso**.

#### Claim Method

To claim, claimants must:

- Go to a Participating Retailer;
- Purchase a Participating Product from a Participating Retailer during the Promotional Period;
- Be or become a **Nespresso** Club Member;
- Fill in the paper claim form ("Claim Form") as received from Participating Retailer at time of purchase. If you did not receive a form, contact **Nespresso** on 1800 623 033 (toll free) and a form will be emailed to you;
- Take a photograph of completed Claim Form and photograph of receipt as proof of purchase;
- Email photograph of completed Claim Form and photograph of receipt to [coffeereward@nespresso.com](mailto:coffeereward@nespresso.com) by 11:59pm AEST on 12/8/20. **Nespresso** will email you a reward code within 5 business days of receipt of your Claim Form, to be used to purchase coffee from **Nespresso** by 11:59pm AEST on 9/9/20.
- Purchase coffee from **Nespresso** website ([nespresso.com](http://nespresso.com)) or by calling the **Nespresso** Club (phone 1800 623 033) or by visiting a **Nespresso** Boutique by 11:59pm AEST on 9/9/20. Enter reward code at time of purchase. Coffee Credit must be used in full in a single transaction of 50 capsules or more and the total order amount must exceed the amount of the Coffee Credit. Minimum Spend applies.

#### Coffee Credit Use Conditions

The Coffee Credit for Offer 1 or Offer 2 must be used to purchase **Nespresso** capsules from **Nespresso** channels where the Coffee Credit must be used in full in a single transaction by 11:59pm AEST on 9/9/20. Claimants need to purchase 50 capsules or more (5 sleeves where each contains 10 capsules) in order to redeem the Coffee Credit and the total order amount must exceed the Coffee Credit. Minimum spend applies. The Coffee Credit cannot be used in conjunction with any other **Nespresso** promotion, offer or discount.

#### Offer Delivery

**Nespresso** will email you a reward code within 5 business days of receipt of your Claim Form, to be used to purchase coffee from **Nespresso** by 11:59pm AEST on 9/9/20. Free standard delivery is included with redemption of the Coffee Credit.

#### Minimum Spend

The Coffee Credit for Offer 1 or Offer 2 must be used in full in a single transaction of 50 capsules or more and the total order amount must exceed the \$60 or \$30 Coffee Credit. Claimants will have to spend an additional amount in order to redeem the Coffee Credit. For example:

For Offer 1: Claimants may purchase 80 capsules (8 sleeves where each sleeve contains 10 capsules) of Vertuo Voltesso capsules at \$0.80 per capsule at a total cost of \$64.00. Following the application of the \$60.00 Coffee Credit, the claimant will have a minimum spend of \$4.00.

For Offer 2: Claimants may purchase 50 capsules (5 sleeves where each sleeve contains 10 capsules) of Ispirazione Firenze Arpeggio capsules at \$0.73 per capsule at a total cost of \$36.50. Following application of the \$30.00 Coffee Credit, the claimant will have a minimum spend of \$6.50.

#### Maximum Claims Permitted

A maximum of three (3) claims in total will be accepted per customer during the Promotional Period, provided each claim represents the separate purchase of a Participating Product.

#### Other Conditions

- The Offer is available to Australian residents aged 18 years and over who provide an Australian postal address and comply with these Terms of Offer. Employees of Nestlé Australia Ltd, any company associated with **Nespresso**, any company acting as a service provider for **Nespresso** and the employee's immediate families are ineligible to claim this offer.
- Use with other offers: This Offer is not available in conjunction with any other **Nespresso** promotion, offer or discount. The offer is not available to customers who use points/rewards from a third party loyalty program as full payment towards a Participating Product at a Participating Retailer. The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products as determined by **Nespresso** in its sole discretion.
- Verification: **Nespresso** reserves the right to verify the validity of all claims and reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, location, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to **Nespresso**. Claim details that are ineligible or incomplete will be considered void.
- Returns: **Nespresso** reserves the right to refuse any claim if the Participating Product is returned to the point of purchase.
- Privacy: **Nespresso** collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the **Nespresso** Privacy Policy. Visit [www.nespresso.com.au/en/pages/legal](http://www.nespresso.com.au/en/pages/legal) to access the **Nespresso** Privacy Policy.
- Receipt of claims: Claims are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by an entrant or occurring during transmission.
- Not transferable: All Offers unless stated to the contrary are not transferable & cannot be converted to cash.
- Australian Consumer Law: These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010) where to do so would contravene that statute or cause any part of these terms and conditions to be void.
- Tampering: The Promoter reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are not associated with a separate eligible purchase, or submitting a claim which is not otherwise in accordance with these terms.
- Technical Malfunction: If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion, the Promoter reserves the right in its sole discretion to modify the Promotion.
- Loss: Lay-bys not paid in full by the end of the Promotional Period are excluded from this offer.
- Interest Free: Interest free purchases made at Participating Retailers are included in this offer. The claimant must provide **Nespresso** with the proof of purchase documentation (in the form of a receipt or valid invoice) that must clearly show the Participating Retailer, the Participating Product, the amount owing and the date of the purchase.

I agree with the terms of the offer & agree to my personal information being used to set up a **Nespresso** Club Membership.

I consent to receive promotional offers and marketing communications from **Nespresso**. See our privacy policy at [www.nespresso.com/au/en/pages/legal](http://www.nespresso.com/au/en/pages/legal) for more information.

HOW TO ORDER COFFEE  
FROM NESPRESSO



[www.nespresso.com](http://www.nespresso.com)



**Nespresso** mobile applications:  
Available for iPhone, iPad and Android



1800 623 033  
24/7



**Nespresso**  
Boutiques