

**Free Standard Delivery Victoria Only (“Promotion”)  
Full Terms and Conditions**

**TERMS AND CONDITIONS**

1. To be eligible to receive The Good Guys free up to 30km standard delivery service in Victoria (“Bonus”) Victorian residents must purchase from The Good Guys instore, online or via phone from 7am 11 August, 2020 to 6pm 19 August, 2020 (“Promotion Period”).
2. Bonus only available to Victorian residents who have a Victorian delivery address.
3. Excludes eBay and commercial sales.
4. For the purposes of these Conditions, the following definition applies: “Up to 30km Free Delivery Victoria Only” means delivery free of charge up to 30kms for purchases made by Victorian residents with a Victorian delivery address. Any delivery charges after 30km has been reached will be at the customer’s own expense. The Bonus does not include Premium Delivery, Same Day Delivery and installation that includes delivery.
5. Eligible transactions must be started and be completed during the Promotion Period.
6. In instances where items are required to be placed on order by a store, full payment must be made during the Promotion Period to be eligible.
7. To claim “Up to 30km Free Delivery in Victoria Only”, customer must refer to this promotion and request delivery from The Good Guys at the point of sale upon Purchase. Customers will need to provide their first name, surname, current residential address and telephone number to The Good Guys, and agree a delivery time. For eligible purchases made online, free delivery will be applied at cart.
8. Customer is responsible for ensuring that there is sufficient access available for delivery. Customer acknowledges that in the event product must be disassembled or access is restricted that additional charges may be charged by The Good Guys. Promoter is not liable for any redelivery fees if the items cannot be delivered for any reason, such as access problems, if no person is at the delivery address on the day of delivery, or the delivery is cancelled by the customer.
9. To be eligible to claim, a functioning email address must be supplied. **The Promoter** will not accept liability for claims arising from missing or invalid email addresses.
10. Purchases made using interest free finance are eligible for this bonus offer.
11. Promotion only open to Australian permanent residents aged 18 years or over.
12. Employees of The Good Guys and their immediate families or agencies associated with this Promotion are ineligible to Claim.
13. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
14. **The Promoter’s** decision is final and no correspondence will be entered into.
15. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of **the Promoter**, **the Promoter** reserves the right, in its sole discretion, to the fullest extent permitted by law

(a) to disqualify any claimant; or (b) subject to any applicable written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.

16. Except for any liability that cannot be excluded by law, **the Promoter** (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under **the Promoter's** control); (b) any theft, unauthorised access or third party interference; (c) any Claim or Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by **the Promoter**) due to any reason; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
17. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. **The Promoter** collects personal information about you to enable you to participate in this Promotion. In order to improve our services and provide better content **The Promoter** may keep track of patterns of use in the e-mails and e-mail newsletters sent. By supplying **the Promoter** with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to [privacy@thegoodguys.com.au](mailto:privacy@thegoodguys.com.au) or by post to The Good Guys, 60 City Road Southbank VIC 3006
18. Participation in this Promotion is deemed acceptance of these Terms and Conditions. By entering the Promotion, the participant consents to The Good Guys contacting them about promotional offers and exclusive content.
19. **The Promoter** is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Road Southbank VIC 3006