

The Good Guys Bonus Phone Credit on \$65 Per Month over 24 Months plan Promotion (“Promotion”)

Terms and Conditions

1. To be eligible, new and port in customers must bring their mobile number to Telstra and sign up to the \$65 per month over 24 months plan with a minimum cost of \$1560 to receive a bonus \$500 off when you purchase a handset \$999 or above or \$300 off when you purchase a handset for \$998 less. (“**Bonus**”).
2. Promotion commences 17/10/2019 and ends on 31/03/2020. (“**Promotional Date**”).

Handset Amount	Bonus Phone Credit
Outright Handset purchase for RRP \$998 or less	\$300
Outright Handset purchase for RRP \$999 or more	\$500

3. Offer only available in store. Excludes online and eBay. Excludes online, eBay, Existing Boost, Belong and Telstra Pre-Paid customers.
4. Bonus cannot be used on any other items in store Bonus will be issued once connection has been approved by Telstra. Connection confirmation may take up to 5 working days. The Good Guys will contact the customer once approval has been received and notify them that their product is available for pick up.
5. Handset must be purchased the same day the connection is made.

TERMS AND CONDITIONS

1. A Gift Card must be treated like cash. If the Gift Card is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. The Gift Card is: Redeemable for merchandise or services at The Good Guys stores and online; Not redeemable for cash and cannot be used for payment of credit or retailer accounts; Cash will not be given for any unused balance on the Gift Card. If a purchase exceeds the available Gift Card balance, you must pay the variance with another payment method. The Good Guys reserves the right to change these Gift Card terms and conditions at any time.
2. For the purposes of this Promotion, if this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of The Good Guys, The Good Guys reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any customer; or (b) subject to any applicable written directions from a regulatory authority, to modify, suspend, terminate or cancel this Offer, as appropriate.
3. Except to the extent otherwise required by law, The Good Guys, in its discretion, reserves the right to substitute the Bonus with a bonus offer of equal value and/or specification.
4. Except for any liability that cannot be excluded by law, The Good Guys (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of this Offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under The Good Guys’ control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by The Good Guys) due to any reason beyond the reasonable control of The Good Guys; (d) any tax liability incurred by a customer; or (e) use of the bonus.
5. The Good Guys’ privacy policy (available on The Good Guys’ website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Good

Guys will handle your personal information. You should read this policy before providing any personal information to The Good Guys. The Good Guys collects personal information about you to enable you to participate in this Promotion. In order to improve its goods and services, The Good Guys may keep track of patterns of use in the e-mails and e-mail newsletters sent. By supplying The Good Guys your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone to inform you about our products and services, unless you opt out of such communications. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys **PO BOX 5190 South Melbourne VIC 3205**

6. In these Terms and Conditions, "The Good Guys" means The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of Podium Level 60 City Road, Southbank VIC 3006.