

‘Win a NEW Kelvinator 5.0kW Reverse cycle split system and Installation supplied by The Good Guys Home Services to the value of \$1000’ Competition

Full Terms and Conditions

HOW TO ENTER

To be eligible to enter the ‘Win a NEW Kelvinator 5.0kW Reverse cycle split system and Installation supplied by The Good Guys Home Services to the value of \$1000’ (“**Competition**”), entrants must:

- Complete the entry form online at <https://www.thegoodguys.com.au/kelvinator> and tell us in 25 words or less, how you’d create the perfect indoor environment with a Kelvinator 5.0kW Reverse cycle split system?

Competition is open between 9.00am AEST Thursday 12 September until 11.59pm AEST Sunday 6 October 2019 (“**Competition Period**”).

This competition is a Game of Skill with one (1) prize. Model of split system will be determined by State of the winner.

For entrants in **QLD and NT**, the Kelvinator 5.0kW Reverse cycle split system (KSD50HWH) is valued at \$1,399 (The Good Guys Standard Ticket Price as at 10/09/2019) and Installation service is valued at up to \$1,000.

For entrants in **all other states**, the Kelvinator 5.0kW Reverse cycle split system (KSV50HWH) is valued at \$1,399 (The Good Guys Standard Ticket Price as at 10/09/2019) and Installation service is valued at up to \$1,000.

Total prize pool valued at up to \$2,399.

FULL TERMS AND CONDITIONS

1. Instructions on How to Enter form part of these Terms and Conditions. Participation in this competition is deemed acceptance of these Terms and Conditions.
2. All entries must be received by 11.59pm AEST Sunday 6 October 2019. Entries received or submitted after this date/time will be invalid.
3. Competition is only open to Australian permanent residents, 18 years or over.
4. Multiple entries are not permitted, only one entry per email address will be allowed.
5. Entries will be judged in the weeks following the competition period by The Good Guys at 60 City Road, Southbank VIC 3006 and the winners will be notified via email and/or phone by no later than Friday 18 October 2019.
6. The winners must confirm their address and contact details via email within five (5) business days of receiving notification via email and/or phone in order to receive their prize which will be delivered and installed within 4 weeks of receiving notification.
7. Winners’ first name initial, full surname and state will be published on The Good Guys website at www.thegoodguys.com.au/winners no later than 3 working days after the winner has been notified and for a minimum of 28 days.

8. It is a condition of accepting the prize that the entrant must comply with all the terms and conditions.
9. To the extent permitted by law, the Promoter accepts no responsibility for any late, lost or misdirected entries not received by the Promoter or delays due to technical disruptions, network congestion or for any other reason.
10. Employees of any The Good Guys Home Services, The Good Guys (and their immediate families) and agencies associated with this Competition are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
11. The Promoter reserves the right, at any time, to verify the validity of any entry and of the entrant (including proof of an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
12. If there is a dispute as to the identity of an entrant, the entrant will be deemed to be the person who has submitted the entry provided that the person is an Australian resident over the age of 18 years. Prizes will only be awarded to the account holder of the nominated email address used to submit their entry. The winners therefore must be, in each case, the email account holder.
13. Should an entrant's contact details change during the Competition Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.
14. The Promoter's decision is final and no correspondence will be entered into.
15. The Promoter reserves the right in its sole discretion to disqualify any entrant who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
16. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, website maintenance or any causes beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Competition, as appropriate.
17. Any cost associated with accessing and entering the Competition online is the Entrant's responsibility and is dependent on the internet service provider used. The use of any automated software or any other mechanical or electronic means that allows an Entrant to automatically claim repeatedly is prohibited and will render all Entries submitted by that Entrant invalid.
18. By submitting an entry for the competition, the entry becomes the property of the Promoter and the entrant is deemed to have given consent for the Promoter to contact the entrant and for the entry to be published free of charge in all media,

including television and internet, for all purposes The Good Guys and The Good Guys Home Services wishes. The Promoter reserves the right to announce the winners to the public, by first name, surname and suburb. This may be announced on any media, including social media channels, website or print publications.

19. If any Prize (or part of any Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (or that part of the Prize) with a Prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
20. Should installation cost be over \$1,000, the winner will be liable to pay any outstanding costs to The Good Guys before installation works take place.
21. Customer is responsible for ensuring that there is sufficient access available for installation. Promoter is not liable for any installation fees if the items cannot be installed for any reason, such as access problems, if no person is at the installation address on the day of installation, or the installation is cancelled by the customer.
22. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) shall incur no liability (including due to negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential to any person or property, arising in any way out of the Competition.
23. All entries become the property of the Promoter. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information about you to enable you to participate in this Competition. In order to improve our services and provide better content the Promoter may keep track of patterns of use in the e-mails and e-mail newsletters sent. By supplying the Promoter with your personal information for this Competition, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, 60 City Road, Southbank VIC 3006.
24. To the extent permitted by law, the Promoter and their subsidiaries and companies assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission; communications; line failure; theft or destruction or unauthorised access to, or alteration of entries, and reserve the right to take any action that may be available.
25. This Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook. You are providing your information to the Promoter. The information you provide will only be used for the purposes as disclosed in the above terms and conditions in accordance with the Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>).

26. Installation services are provided by Home Services Network Pty Ltd ABN 56 622 336 350 t/as The Good Guys Home Services (NSW Contractor Licence Number 319335C, QBCC Trade Contractor Licence Number 15086123, SA Building Work Contractor Licence BLD 286495, Tas Contractor Licence No. 15605877, NT Electrical Contractor Licence Number C3784), does not perform gas fitting, electrical or plumbing work. All gas fitting, electrical and plumbing work is performed by licensed subcontractors engaged by The Good Guys Home Services, and all required electrical and gas safety/compliance certificates are issued by these licensed subcontractors. Separate terms and conditions (available at <https://www.thegoodguys.com.au/home-installations-terms-and-conditions>) apply to the installation services provided by The Good Guys Home Services.
27. The Promoters is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Road, Southbank VIC 3006.