

FAQs

Is this offer applicable to all customers?

No. This offer is only available to existing Concierge Members.

Who is an existing Concierge Member?

Existing Concierge Member means any customer who has purchased a product with a Concierge membership, has consented to receive marketing material from The Good Guys via SMS and provided a valid mobile number.

Is this offer available in-store and online?

No. This offer is only available to Concierge Members online.

How does the Concierge Member qualify for the bonus?

Concierge Members must purchase a Laurastar Lift Steam Station, Lift Plus Steam Station or Magic S6a Ironing System to be eligible for the specific bonus associated with the product.

Do I have to make a claim to receive the bonus?

No claim is required as the bonus will be mailed out to you.